



HP OfficeJet Pro 9012 All-in-One Printer

Elevates productivity with advanced scan solutions and fast two-sided scan



A revolutionary smart printer that works the way you need. Help save time with Smart Tasks shortcuts¹ and get automatic two-sided scanning, easy mobile printing,¹ seamless connections,² and best-in-class security.³ Save up to 70% on ink.^{4,5}

Dynamic security enabled printer. Only intended to be used with cartridges using an HP original chip. Cartridges using a non-HP chip may not work, and those that work today may not work in the future. Learn more at: <http://www.hp.com/go/learnaboutsupplies>

Highlights

- 3-year HP warranty at no extra cost
- Print, copy, scan, fax
- Up to 22 ppm black, up to 18 ppm colour
- Create editable, searchable documents with Smart Tasks
- 250-sheet input tray, 60-sheet output tray
- 2 months of Instant Ink Trial included⁷
- Voice-activated printing with Amazon Alexa, Google Assistant™

Designed to save you time

- Eliminate steps in repetitive tasks, using Smart Tasks.¹ Scan to the cloud, email, and more – in a tap.¹
- Create editable, searchable documents scanning from your phone or printer, using Smart Tasks.¹
- Work fast and hands-free with the 35-page auto-feeder. Get automatic two-sided printing and scanning.
- Take control of print, scan, copy, and fax jobs with tap-and-swipe ease, using the colour touchscreen.

Freedom to work anywhere

- Connect to cloud-based printing with Wi-Fi™ or your cellular network to print from anywhere.¹
- Quickly access and print documents and images on your smartphone, from Dropbox and Google Drive.¹
- Get high-quality scanning, and share to Dropbox, Google Drive, email, or the cloud – from virtually anywhere.¹
- Get notifications when printing, scanning, or copying from your smartphone.¹

Save up to 70% on ink with HP Instant Ink^{4,5}

- Save on ink and get it automatically delivered to your door.^{4,5,6}
- Create vibrant, professional-quality colour graphics, ideal for office use and presentations. Print colour, black & white, and photos – your cost is the same.
- Get rich black text for all your business documents. 2 months of Instant Ink Trial included.⁷
- No annual fee – change or cancel plans online anytime without penalty.⁸

Best-in-class security,³ reliable connections

- Reduce interruptions with self-healing Wi-Fi™ that keeps you connected.²
- Get best-in-class security to help protect devices, data, and documents.³
- The seamless setup experience you expect from a smart device. Just download the HP Smart app, connect, and you're ready to go on your smartphone, laptop, or tablet – or even your voice assistant.^{1,9}

Technical specifications

Functions	Print, copy, scan, fax
Print technology	HP Thermal Inkjet
Print speed	Black (A4, ISO): Up to 22 ppm; Colour (A4, ISO): Up to 18 ppm;
First page out	Black (A4, ready): As fast as 9 sec; Colour (A4, ready): As fast as 10 sec;
Print resolution	Black (best): 1200 x 1200 rendered dpi; Colour (best): Up to 4800 x 1200 optimised dpi on HP Advance Photo Paper 1200 x 1200 dpi input;
Monthly duty cycle	Up to 25,000 pages A4; Recommended monthly page volume: Up to 1,500
Printer smart software features	Orientation: Portrait/Landscape; Print on Both Sides: None/Flip on Long Edge/Flip on Short Edge; Page Order: Front to Back/Back to Front; Pages per Sheet: 1, 2, 4, 6, 9, 16; Quality Settings: Draft/Normal/Best; Printing Shortcuts: Print in Greyscale: Off/High Quality Greyscale/Black Ink Only; Pages per Sheet Layout: Right then Down/Down then Right/Left then Down/Down then Left; Print in Max DPI: No/Yes; HP Real Life Technologies: Off/On; Booklet: None/Booklet-Left Binding/Booklet-Right Binding; Pages to Print: Print All Pages/Print Odd Pages Only/Print Even Pages Only; Borderless Printing: Off/On; Page Borders: Off/On
Standard print languages	HP PCL3 GUI
Print area	Print margins: Top: 3.3 mm, Bottom: 3.3 mm, Left: 3.3 mm, Right: 3.3 mm; Maximum print area: 216 x 356 mm
Borderless printing	Yes, on photo paper only, 210 x 297 mm (A4)
Number of supplies	4 (1 each black, cyan, magenta, yellow)
Multitasking supported	Yes
Duplex printing	Automatic (standard)
Copy speed	Black (A4, ISO): Up to 21 cpm; Colour (A4, ISO): Up to 15 cpm
Copier specifications	Number of Copies: Two-Sided; Lighter/Darker; HP Copy Fix; ID Copy; Resize; Quality; Paper Size; Paper Type; Collate; Margin Shift; Crop; Copy Preview; Enhancements; Maximum number of copies: Up to 99 copies; Copy resolution: Up to 600 dpi; Reduce/Enlarge: 25 to 400%
Scan speed	Normal (A4): Up to 8 ipm (200 ppi, black and white); Up to 8 ipm (200 ppi, colour); Duplex (A4): Up to 4 ipm (200 ppi, black and white); Up to 4 ipm (200 ppi, colour)
Scan file format	JPG, BMP, TIFF, PDF, RTE, TXT, PNG
Scanner specifications	Scanner type: Easy slide-off glass, dual pass 2-sided ADF; Scan input modes: Front-panel scan, copy, HP Software, EWS, Mobile apps; Twain version: Version 2.1; Scan size maximum (flatbed, ADF): 215.9 x 297 mm; Optical scan resolution: Up to 1200 dpi
Scanner advanced features	OCR (Optical Character Recognition); Smart Tasks shortcuts: 1-click customisable scan to cloud destinations, email, and print, create editable, searchable documents by scanning from phone or printer; Smart Tasks destinations: Dropbox, Google Drive, OneDrive, email recipients, print
Scannable area	Maximum media size (flatbed): 215.9 x 297 mm; Minimum media size (ADF): 127 X 127 mm; Maximum media size (ADF): 215.9 x 355.6 mm
Bit depth/ Grey scale levels	24-bit / 256
Digital sending	Standard: Scan to E-mail; Scan to network folder; Scan to SharePoint; Scan to thumb drive;
Fax	Yes, colour,
Fax specifications	Fax memory: Up to 100 pages; Fax resolution: Standard: 203 x 98 dpi; Fine: 203 x 196 dpi, 256 levels of grey;
Fax smart software features	Digital Fax - Fax to PC is available with Windows. Visit http://www.hp.com/support to download the latest software.
Processor speed	1.2 GHz
Connectivity	Standard: 1 USB 2.0; 1 Host USB; 1 Ethernet; 1 Wireless 802.11a/b/g/n; 2 RJ-11 modem ports; Optional: No;
Wireless	Yes, built-in WiFi 802.11a/b/g/n
Mobile printing capability	Apple AirPrint™; Wi-Fi® Direct Printing; Mopria™ Certified; HP Smart
Network capabilities	Yes, via built-in Ethernet; Wireless 802.11a/b/g/n
Hard disk	None
Memory	Standard: 512 MB; Maximum: 512 MB
Number of paper trays	Standard: 1; Maximum: 1
Media types	Plain Paper, HP Photo Papers, HP Matte Brochure or Professional Paper, HP Matte Presentation Paper, HP Glossy Brochure or Professional Paper, Other Photo Inkjet Papers, Other Matte Inkjet Papers, Other Glossy Inkjet Papers, Thick Plain Paper, Light/Recycled Plain Paper, HP Tri-fold Brochure Paper, Glossy

Media size	Custom (metric): Tray 1: 76.2 x 127 to 215.9 x 355.6 mm Supported (metric): A4, A5, A6, B5(JIS); Card (A4, Hagaki, Ofuku Hagaki); Photo (13 x 18 cm, 10 x 15 cm); Envelope (A2, C5, C6, DL)
Input capacity	Standard: Up to 250 sheets Maximum: Up to 250 sheets ADF: Standard, 35 sheets
Output capacity	Standard: Up to 60 sheets Envelopes: Up to 10 envelopes Labels: Up to 30 sheets Cards: Up to 30 cards Maximum: Up to 60 sheets
Compatible operating systems	Windows 10, 8.1, 8, 7, Windows Server 2008 R2 64-bit, Windows Server 2008 R2 64-bit (SP1), Windows Server 2012 64-bit, Windows Server 2012 R2 64-bit, Windows Server 2016
Minimum system requirements	Windows: Windows 10, 8.1, 8, 7: 1 GHz 32-bit (x86) or 64-bit (x64) processor, 2 GB available hard disk space, CD-ROM/DVD drive or Internet connection, USB port, Internet Explorer Mac: OS X v10.11 El Capitan; macOS Sierra v10.12 (previously OS X); macOS High Sierra v10.13; macOS Mojave v10.14; 1.5 GB available hard disk space; Internet access
Software included	HP Printer Software, shop for Supplies Online
Printer dimensions (W x D x H)	Minimum: 439.3 x 342.5 x 278 mm; Maximum: 439.3 x 519.8 x 278 mm;
Package dimensions (W x D x H)	497 x 325 x 409 mm
Printer weight	9.29 kg
Package weight	11.02 kg
Operating environment	Temperature: 5 to 40°C Humidity: 25 to 75% RH
Storage conditions	Temperature: -40 to 60°C
Acoustics	Acoustic power emissions: 6.9 B(A) (printing at 20 ppm)
Power	Requirements: input voltage: 100 to 240 VAC (+/- 10%), 50/60 Hz; Consumption: Up to 30 watts (Printing), 5.80 watts (Ready), 1.20 watts (Sleep), 0.08 watts (Manual-Off); Typical Electricity Consumption (TEC): 0.258 kWh/Week; Power supply type: Internal (Built-in) Universal Power Supply;
Certifications	CISPR 32:2012/EN 55032:2012 Class B; CISPR 24:2010/EN 55024:2010; EN 61000-3-2:2014; EN 61000-3-3:2013; EN 301 489-1 (V2.1.1:2017); EN 301 489-17 (V3.1.1 2017)
Country of origin	Made in Thailand
Control panel	6.86 cm (2.7 inch) touchscreen control panel with CGD (Colour Graphic Display); 3 buttons: home, help, back
What's in the box	1KR50B: HP OfficeJet Pro 9012 All-in-One Printer; HP 963 Setup Black Ink Cartridge (~1,000 pages); HP 963 Setup Cyan Ink Cartridge (~700 pages); HP 963 Setup Magenta Ink Cartridge (~700 pages); HP Setup 963 Yellow Original Ink Cartridge (~700 pages); Regulatory Flyer; Ink Caution Flyer; Power Cord; Setup Poster; Reference Guide. For more information about fill and yield, see http://www.hp.com/go/learnaboutsupplies .
Supplies	3JA23AE HP 963 Cyan Original Ink Cartridge 3JA24AE HP 963 Magenta Original Ink Cartridge 3JA25AE HP 963 Yellow Original Ink Cartridge 3JA26AE HP 963 Black Original Ink Cartridge 3JA27AE HP 963XL High Yield Cyan Original Ink Cartridge 3JA28AE HP 963XL High Yield Magenta Original Ink Cartridge 3JA29AE HP 963XL High Yield Yellow Original Ink Cartridge 3JA30AE HP 963XL High Yield Black Original Ink Cartridge 3YP35AE HP 963XL 4-pack High Yield Black/Cyan/Magenta/Yellow Original Ink Cartridges
Service and Support	UG199E HP 3 years Care Pack with Standard Exchange for OfficeJet Pro Printers UG279E HP 3 years Care Pack with Return to Depot Support for OfficeJet Pro Printers (UG199E: all EMEA countries except Nordics, ME, Africa, South Africa, Israel, Turkey; UG279E: ME, Africa, South Africa, Israel, Turkey)
Warranty	One-year limited hardware warranty; Possibility to get 3 years warranty upon customer registration, under T&Cs http://www.hp.com/eu/warrantyextension ; 24-hour, 7 days a week Web support; Business hour phone support within warranty period

Footnotes

¹ Requires the HP Smart app download. For details on local printing requirements see <http://hp.com/go/mobileprinting>.

² Wireless operations are compatible with 2.4 GHz and 5.0 GHz operations only. Learn more at <http://hp.com/go/mobileprinting>. Wi-Fi is a registered trademark of Wi-Fi Alliance®.

³ Compared to the majority of competing in-class consumer colour desktop inkjet all-in-ones <€299. Keypoint Intelligence - Buyers Lab 2018 research study commissioned by HP based on research survey of printer manufacturers' published specifications, sustainability reports, and press releases as of 12/15/2018 and not confirmed by lab testing. Market share as reported by IDC CYQ3 2018 Hardcopy Peripherals Tracker, 2018Q3 Release. AIO with best in-class security features based on review of published embedded security features of competitive in-class models and defined as offering business-class, multi-point security, including but not limited to: encryption at the level of data, device, network, document; enterprise-class Wi-Fi security; and secure printing. For more details, see <http://www.keypointintelligence.com/HPOfficeJetPro>.

⁴ Based on HP Instant Ink service 300 page plan (savings for other plans will be lower). Based on use of all pages in plan without purchase of additional sets of pages compared to cost per page (CPP) to print ISO/IEC 24711 pages on market majority of colour inkjet printers less than €200 using original standard capacity cartridges as reported by IDC in Q1 2018. Survey based upon indicative manufacturers' supplies pricing as reported by SPIRE as of June 2018 and page yield listed on manufacturers' website as of June 2018. For further details please refer to <http://hp.com/go/ukcompare>. All prices include VAT. ISO yield based on continuous printing in default mode. Actual savings may vary depending on number of pages actually printed per month and content of pages printed. For more information on ISO standards: <http://hp.com/go/pageyield>.

⁵ HP Instant Ink Service is not available in all countries. To check availability, visit hpinstantink.com.

⁶ Ordered by your printer when needed, subject to customer internet connection. Availability may vary in exceptional circumstances. Express deliveries available via Support Services, if you use more ink than anticipated. See hp.com/go/instantinksupport for troubleshooting assistance and contact support options.

⁷ Must complete HP Instant Ink enrolment within 7 days of setting up the printer following the setup process indicated in your printer instructions and using the HP Instant Ink ready cartridges that come with your printer. Requires eligible printer, online enrolment and creation of an HP Connected and Instant Ink account, valid credit/debit card, email address, and internet connection to printer. The trial starts from the enrolment date and entitles you to print the monthly number of pages covered by the HP Instant Ink plan chosen upon enrolment. Overage pages are excluded and will be charged to the customer's credit/debit card at the end of the month. If HP Instant Ink service is not cancelled within the trial period at hpinstantink.com, the monthly service fee based on the plan chosen on enrolment and overage fees will be charged to the customer's credit/debit card from the first month after termination of the trial period. Trial limited to one time use. Trial cannot be redeemed for cash except as required by law. Additional information available during online enrolment process and at hpinstantink.com.

⁸ Change or cancel your plan at anytime online. If you decide to cancel your HP Instant Ink plan you can go back to using HP original Standard or XL cartridges. Plan upgrades are effective immediately and the charges will be applied retrospectively or in the next billing cycle, depending on user choice. Plan downgrades and cancellations are effective after the last day of the current billing period. For full details go to <http://instantink.hpconnected.com/uk/en/terms>.

⁹ "Smart Home Printer" defined using the following criteria: 1) Designed exclusively for mobile devices, and driven by an OEM printer app, like other IoT devices. 2) Uses both local Wi-Fi and cloud cell phone data connectivity for two-way connection with OEM app to control printer and get status. 3) Offers voice printing support for Amazon Alexa, the Google Assistant, and Microsoft Cortana. (See: keypointintelligence.com/HPVoicePrint). 4) Unique in-class in that it lacks screen/display/buttons/LEDs/USB port other than the power button. Smart home devices often lack screen/display/buttons/LEDs/USB port, since they are designed for wireless and control by OEM provided app on smart device like phone or tablet. Compared to the majority of in-class A4-size colour desktop inkjet printers and all-in-ones <€150. Claim based on HP internal research of printer manufacturers' published specifications and Keypoint Intelligence Buyers Lab 3/29/2018 study commissioned by HP. See: keypointintelligence.com/HPTango. Market share as reported by IDC CYQ4 2017 Hardcopy Peripherals Tracker.



<http://www.hp.com/uk>

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