

**Fellowes**

Factory Service

Powershred® 99Ci  
The World's Toughest Shredders®



CUSTOMER SERVICE & SUPPORT

[www.fellowes.com](http://www.fellowes.com)

United States: 1-800-955-0959

Canada: 1-800-665-4339

Mexico: 001-800-514-9057



**Fellowes**  
Brands™

1789 Norwood Avenue, Itasca, Illinois 60143 • 1-800-955-0959 • [www.fellowes.com](http://www.fellowes.com)

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PLEASE READ THESE INSTRUCTIONS BEFORE USE.  
DO NOT DISCARD: KEEP FOR FUTURE REFERENCE.



# ENGLISH

## Model 99Ci

### KEY

- |                            |                                  |                    |
|----------------------------|----------------------------------|--------------------|
| A. SafeSense® Technology   | H. Control Panel and LEDs        | ◀◀ 6. Reverse      |
| B. Paper entry             | 1. Overheat (red)                | ⏻ 7. ON/OFF (blue) |
| C. See safety instructions | 2. Bin open (red)                | ▶▶ 8. Forward      |
| D. CD/Card safety flap     | 3. Bin full (red)                |                    |
| E. Pullout bin             | 4. Remove Paper (red)            |                    |
| F. Casters                 | 5. SafeSense® indicator (yellow) |                    |
| G. Disconnect power switch |                                  |                    |
| ○ 1. OFF                   |                                  |                    |
| I 2. ON                    |                                  |                    |

### CAPABILITIES

**Will shred:** Paper, plastic credit cards, CD/DVDs, staples and small paper clips

**Will not shred:** Adhesive labels, continuous form paper, transparencies, newspaper, cardboard, large paper clips, laminates, file folders, X-rays or plastic other than noted above

#### Paper shred size:

Cross-Cut ..... 5/32" x 1-1/2" (4 x 38mm)

#### Maximum:

Sheets per pass ..... 18\*  
 CDs/Cards per pass ..... 1\*  
 Paper entry width ..... 9"/230mm  
 \*8.5"x11", 20lb., (75g) paper at 120V, 60 Hz, 5Amps; heavier paper, humidity or other than rated voltage may reduce capacity. Recommended daily usage rates: 1500 sheets per day, 50 credit cards; 10 CDs. (1) 18 sheets per pass.

Fellowes SafeSense® shredders are designed to be operated in home and office environments ranging between 50 – 80 degrees Fahrenheit (10 – 26 degrees Celsius) and 40 – 80% relative humidity.

### ⚠ WARNING: IMPORTANT SAFETY INSTRUCTIONS — Read Before Using!

- Operation, maintenance, and service requirements are covered in the instruction manual. Read the entire instruction manual before operating shredders.
- Keep away from children and pets. Keep hands away from paper entry. Always set to off or unplug when not in use.
- Keep foreign objects – gloves, jewelry, clothing, hair, etc. – away from shredder openings. If object enters top opening, switch to Reverse (<<) to back out object.
- DO NOT use aerosol products, petroleum based or aerosol lubricants on or near shredder. DO NOT USE "CANNED AIR" OR "AIR DUSTERS" ON SHREDDER. Vapors from propellants and petroleum based lubricants may combust causing serious injury
- Do not use if damaged or defective. Do not disassemble shredder. Do not place near or over heat source or water.
- This shredder has a Disconnect Power Switch (G) that must be in the ON (I) position to operate shredder. In case of emergency, move switch to OFF (O) position. This action will stop shredder immediately.
- Avoid touching exposed cutting blades under shredder head.
- Shredder must be plugged into a properly grounded wall outlet or socket of the voltage and amperage designated on the label. The grounded outlet or socket must be installed near the equipment and easily accessible. Energy converters, transformers, or extension cords should not be used with this product.
- FIRE HAZARD – Do NOT shred greeting cards with sound chips or batteries.
- For indoor use only.

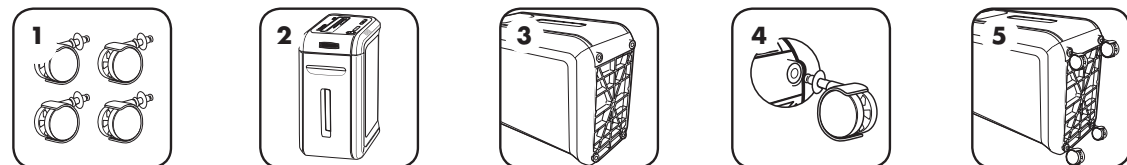
**Warning:** Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. **NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### BASIC SET UP

#### CASTER INSTALLATION



### BASIC SHREDDING OPERATION



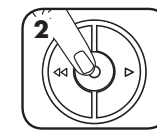
**Continuous operation:**  
30-minute maximum

**NOTE:** Shredder runs briefly after each pass to clear entry. Continuous operation beyond 30-minutes will trigger 40-minute cool down period.

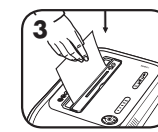
#### PAPER OR CD/CARD



Plug in and put disconnect power switch in ON (I) position



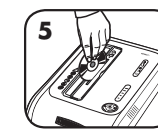
Press (ON) to activate (blue)



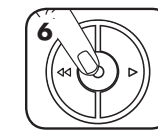
Feed paper straight into paper entry and release



To shred CDs or credit cards rotate safety flap into place



Hold card/CD at edge. Feed into center of entry and release



When finished shredding set to OFF (O)

### ADVANCED PRODUCT FEATURES



**100% JAM PROOF**

**Jam Proof System**  
Eliminates jams and powers through tough jobs.



**SAFESENSE TECHNOLOGY**

**Patented SafeSense® Technology**  
Stops shredding immediately when hands touch the paper opening.



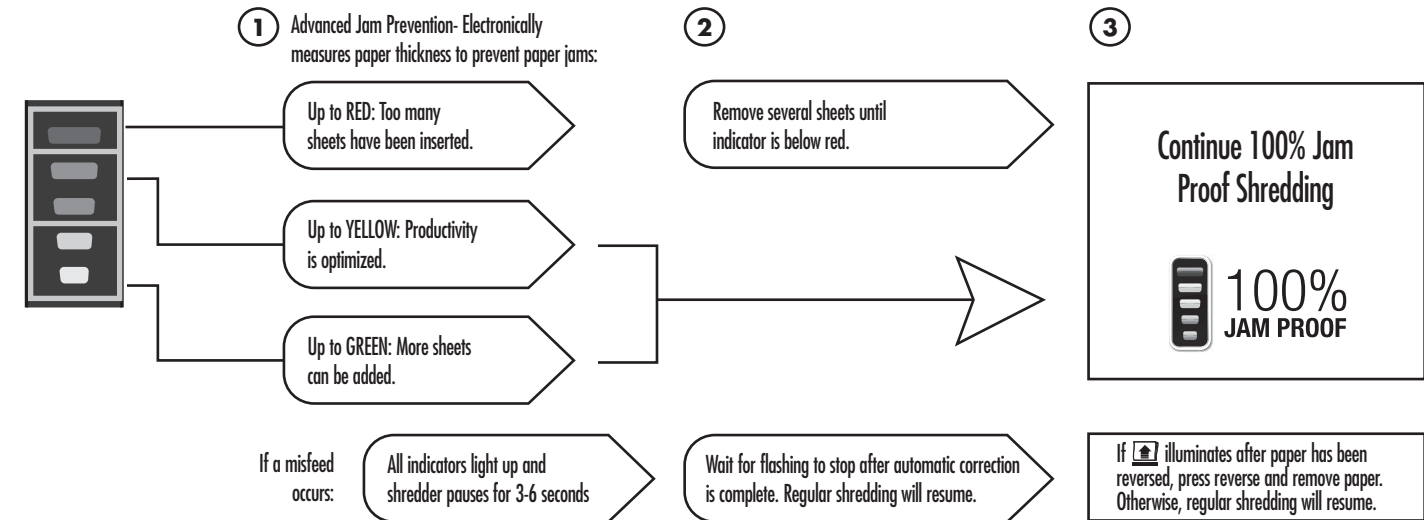
**SILENT SHRED™**

**SilentShred™ Technology**  
SilentShred™ noise quality shreds without noisy disruptions.



**100% JAM PROOF**

**JAM PROOF SYSTEM OPERATION\***  
Eliminates paper jams and powers through tough jobs.



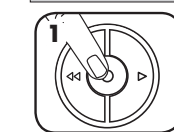
\*100% Jam Proof when used in accordance with user manual



**SAFESENSE TECHNOLOGY**

**SAFESENSE® TECHNOLOGY OPERATION**  
Stops shredding immediately when hands touch the paper opening.

#### SET-UP AND TESTING



Turn the shredder ON (ON) to activate SafeSense®



Touch test area and look for the SafeSense® indicator to illuminate



SafeSense® is active and working properly



If hand is held on SafeSense® area more than 3 seconds shredder will shut off



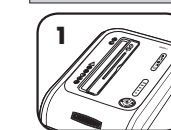
**ENERGY SAVINGS SYSTEM™**

**ENERGY SAVINGS SYSTEM**

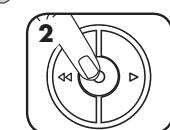
Optimal energy efficiency 100% of the time – in use and out of use.

- Saves energy in four ways: energy-efficient electronics, jam prevention, standby mode and sleep mode.
- Sleep Mode shuts down shredder after 2 minutes of inactivity.

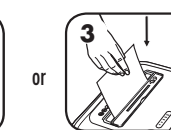
#### WHEN IN SLEEP MODE



In sleep mode



To get out of sleep mode touch control panel



insert paper

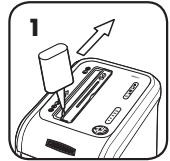
For more information about all of Fellowes Advanced Product Features go to [www.fellowes.com](http://www.fellowes.com)

PRODUCT MAINTENANCE

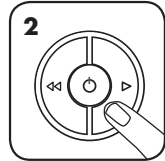
OILING SHREDDER 

All cross-cut shredders require oil for peak performance. If not oiled, a machine may experience diminished sheet capacity, intrusive noise when shredding and could ultimately stop running. To avoid these problems, we recommend you oil your shredder each time you empty your waste bin.


FOLLOW OILING PROCEDURE BELOW AND REPEAT TWICE



\*Apply oil across entry



Press and hold forward (▶) 2-3 seconds

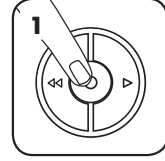
**CAUTION** \*Only use a non-aerosol vegetable oil in long nozzle container such as Fellowes 35250 

CLEANING AUTO-START INFRARED SENSORS

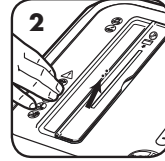
Paper detection sensors are designed for maintenance free operation. However, on rare occasions the sensors may become blocked by paper dust causing the motor to run even if there is no paper present.

(Note: two paper detection sensors are located in the center of the paper entry).

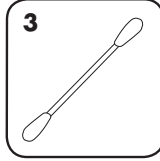
TO CLEAN THE SENSORS



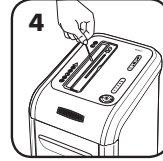
Turn off and unplug shredder



Locate Auto-start infrared sensor




Dip cotton swab in rubbing alcohol




Using cotton swab, wipe away any contamination from the paper sensors

Limited Warranty: Fellowes, Inc. ("Fellowes") warrants the parts of the machine to be free of defects in material and workmanship and provides service and support for 1 year from the date of purchase by the original consumer. Fellowes warrants the cutting blades of the machine to be free from defects in material and workmanship for 1 year from the date of purchase by the original consumer. If any part is found to be defective during the warranty period, your sole and exclusive remedy will be repair or replacement, at Fellowes' option and expense, of the defective part. This warranty does not apply in cases of abuse, mishandling, failure to comply with product usage standards, shredder operation using an improper power supply (other than listed on the label), or unauthorized repair. Fellowes reserves the right to charge the consumers for any additional costs incurred by Fellowes to provide parts or services outside of the country where the shredder is initially sold by an authorized reseller. ANY IMPLIED WARRANTY, INCLUDING THAT OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, IS HEREBY LIMITED IN DURATION TO THE APPROPRIATE WARRANTY PERIOD SET FORTH ABOVE. In no event shall Fellowes be liable for any consequential or incidental damages attributable to this product. This warranty gives you specific legal rights. The duration, terms, and conditions of this warranty are valid worldwide, except where different limitations, restrictions, or conditions may be required by local law. For more details or to obtain service under this warranty, please contact us or your dealer.

TROUBLESHOOTING

 **Overheat Indicator:** When the Overheat Indicator is illuminated, the shredder has exceeded its maximum operating temperature and needs to cool down. This indicator will remain illuminated and the shredder will not operate for the duration of the recovery time. See Basic Shredding Operation for more information about the continuous operation and recovery time for this shredder.

 **Bin Open:** The shredder will not run if the bin is open. When illuminated, close the bin to resume shredding.

 **Bin Full:** When illuminated, the shredder waste bin is full and needs to be emptied. Use Fellowes waste bag 36053.

 **Remove Paper:** When illuminated, press reverse (◀◀) and remove paper. Reduce paper quantity to an acceptable amount and refeed into paper entry.

 **SafeSense® Indicator:** If hands are too close to the paper entry, the SafeSense® indicator will illuminate and the shredder will stop shredding. If SafeSense® is active for 3 seconds, the shredder will automatically turn off and the user must press the power button on the control panel to resume shredding.

