



MS 1500:2009
1004-01/2012



USER MANUAL *MANUAL PENGGUNA*

Recommended with NESCAFÉ GOLD. Experience the full range today.*
Gunakan NESCAFÉ GOLD. Nikmati pelbagai pilihan kopi hari ini.*



NESCAFÉ GOLD

A blend of Arabica & Robusta beans
that are golden roasted to perfection.
Delivers a smooth cup with juicy aromas.

*Campuran premium sempurna kopi Arabica yang
dipanggang sehingga keemasan. Secawan kopi dengan
rasa yang halus serta aroma yang tersendiri.*



MS 1500:2009
1004-01/2012



NESCAFÉ GOLD DECAF

Decaffeinated / *Kopi tanpa kafein*

With caffeine naturally removed with water,
this decaffeinated version delivers the same
perfect cup of NESCAFÉ GOLD with juicy aromas.

*Proses nyahkafeina menggunakan air,
memberikan secawan kopi dengan rasa sempurna
seperti NESCAFÉ GOLD.*



We recommend using NESCAFÉ GOLD coffee which is suited and tested for the NESCAFÉ GOLD system.

- Maximum filling volume for NESCAFÉ container: 120 g

Kami mengesyorkan kopi NESCAFÉ GOLD yang sesuai dan diuji untuk sistem NESCAFÉ GOLD.

- Isipadu pengisian maksimum untuk bekas NESCAFÉ: 120 g



Fine soluble coffee (for instance NESCAFÉ Espresso), soluble spray dried coffee powder (for instance NESCAFÉ Classic),
roast and ground coffee, are not designed for use in this coffee machine. Upon use of those coffee types, the system will be blocked or damaged.

*Kopi segera (seperti misalnya NESCAFÉ Espresso), serbuk kopi semburan kering larut (seperti misalnya NESCAFÉ Classic), kopi panggang dan kisar,
tidak direka untuk kegunaan dalam mesin kopi ini. Selepas menggunakan jenis kopi tersebut, sistem akan tersekat atau rosak.*

**All NESCAFÉ GOLD products are suitable for use and have been tested for the NESCAFÉ GOLD system.*

**Semua produk NESCAFÉ GOLD telah diuji dan sesuai untuk digunakan dengan sistem NESCAFÉ GOLD.*

www.nescafe.com.my

TABLE OF CONTENTS / ISI KANDUNGAN



INTRODUCTION / PENGENALAN

SAFETY PRECAUTIONS / LANGKAH-LANGKAH KESELAMATAN	2-3 / 22-23
MACHINE OVERVIEW / GAMBARAN UTAMA MESIN	4-5 / 24-25
INITIAL RINSE / BILASAN AWAL.....	6 / 26

HOW TO PREPARE NESCAFÉ GOLD / CARA PENYEDIAAN NESCAFÉ GOLD

REFILLING WITH COFFEE / PENGISIAN KOPI	7 / 27
PREPARING BEVERAGES: BLACK COFFEE & CAPPUCCINO / PENYEDIAAN MINUMAN: KOPI HITAM & CAPPUCCINO.....	8-9 / 28-29

CLEANING / PEMBERSIHAN

CLEANING - OVERVIEW OF THE PARTS / PEMBERSIHAN - GAMBARAN KESELURUHAN BAHAGIAN MESIN.....	10 / 30
CLEANING DRAWER & MIXING CHAMBER (weekly recommended) / PEMBERSIHAN LACI & RUANG CAMPURAN (disyorkan setiap minggu).....	11 / 31
CLEANING DRIP TRAY, TANKS & DOSING UNIT (at least monthly is recommended) / PEMBERSIHAN DULANG TITISAN & UNIT DOSING (disyorkan sekurang-kurangnya setiap bulan).....	12 / 32
DESCALING / PEMBERSIHAN KERAK.....	13-14 / 33-34

TROUBLESHOOTING / PENYELESAIAN MASALAH

TROUBLESHOOTING / PENYELESAIAN MASALAH.....	15-17 / 35-37
UNBLOCKING MIXING CHAMBER / MENYAHSEKAT RUANG CAMPURAN	18 / 38
SPARE PARTS / ALAT GANTIAN	19 / 39
FREQUENTLY ASKED QUESTIONS / PERTANYAAN YANG SERING DIAJUKAN.....	20-21 / 40-41

SAFETY PRECAUTIONS

When using electrical appliances, basic safety precautions must always be observed, including the following:

These instructions are to ensure you use this electric product safely and prevent you and other users from the risk of damage or hazard. Please read and follow carefully all indicated “Warnings” and instructions.

“Warnings”: Failure to follow these warnings may result in death or severe injury.

SAVE THESE INSTRUCTIONS, Pass them on to any subsequent user.



This symbol indicates the content you need to “pay attention.”



This symbol indicates the content you are “prohibited” to do.

Warnings:

- In case of an emergency remove plug from power socket immediately.
- Do not place hands underneath the hot water jet or coffee outlet, nor inside the mixing chamber (when accessible, coffee box removed for instance) during the preparation of the beverage (danger of burning). Never leave the appliance while making a beverage.
- Ensure electrical plugs are clean and free of dust. It can cause an electric shock, short circuit or fire.
- Never touch cable or plug with wet hands. Do not unplug by pulling the cable. In case of damage, do not use the appliance. In order to avoid danger, arrange repairs and/or replacement of power cable via our Hotline only.
- Do not damage, destroy, remodel, bend, pull or twist the plug forcibly. The plug could become damaged by placing heavy objects on it, taking it apart or modifying it, and thus cause fire or electric shock.

- Always place a cup underneath the outlets before preparing coffee or rinsing the machine.
- Be aware the heater inside the machine will hold residual heat after use.
- Keep the cleaning tool safe and out of reach of children. Risk of injury: the cleaning tool is a sharp object.

Advised usage:

- Mains voltage used must be the same as the details on the base of the machine (also see voltage on page 4). Insert the plug in a socket which is correctly wired. When using an extension cable, do not put multiple loads on one outlet. It can result in fire caused by excessive heat. In the event that the plug and cable get hot, stop using the machine immediately (do not use the machine abroad).
- The manufacturer is not liable for damage caused by improper use of the machine or failure to comply with the instructions of this manual. Such damages are also not covered by the warranty.
- Keep the appliance and its power cable out of reach of children aged less than 8 years. Children shall not play with the appliance.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge on condition they have been given supervision or instruction concerning use of the appliance in a safe manner and understand the hazards involved. This includes supervision for cleaning and user maintenance.
- This appliance is intended to be used in household and similar applications such as:

SAFETY PRECAUTIONS

- Staff kitchen areas in shops, offices and other working environments;
 - Farm houses;
 - By clients in hotels, motels and other residential type environments;
 - Bed and breakfast type environments.
- Always use the appliance on a flat, stable, heat resistant surface away from sources of heat or water splashes. Do not place cable close to heat, sharp edges, etc. Do not allow cable to dangle (risk of tripping up).
 - Do not use the machine near fire or place it on hot surfaces (e.g. on top of electric hot plate). It can cause a fire.
 - Do not put a load on the machine. When in use do not squeeze the machine in between two shelves nor place it in a cabinet. This could lead to damage.
 - Never place the machine on a high-walled (more than 2 cm) tray or container. In the event of water tank leaking, this would lead to immersing the machine in water, with the risk of electric shock and serious injury.
 - Do not use the machine if it is not operating perfectly or if there is evidence of damage. In such cases inform our Hotline.
 - Unplug the cable when the machine is not in use to avoid the risk of injury, burn, electric shock, electric leakage or fire caused by dielectric degradation.
 - Do not insert any foreign object in the mixing chamber.
 - Do not put anything (hot water, milk, alcohol, etc) other than drinking water in the water tank. It can block or clog the inside of the machine and cause failure. We recommend the usage of soft water.
 - Do not put too much water in the water tank as it will spill over the power connection to the machine. The water tank must be filled whilst detached and away from the machine.
 - Do not leave water in the water tank when the machine is not used over a long period of time. If the machine is not used for more than two days, rinse the tank and change the water. Use fresh drinking water.
 - Clean machine periodically according to instructions in chapter "CLEANING".
 - Before cleaning the machine, unplug the machine and let it cool down. Do not clean the machine while it is still hot. You can burn yourself.
 - Do not wash the plug or the cable with water nor immerse them in liquid, such as cleanser. It can cause a failure.
 - The appliance must not be immersed in water.

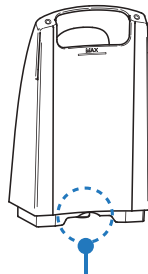
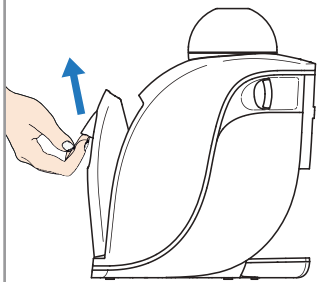
Further instructions:

- Only operate the machine when the mixing chamber is properly inserted and locked, with the drawer correctly in place.

We recommend using NESCAFÉ GOLD coffee which is suited and tested for the NESCAFÉ GOLD System.

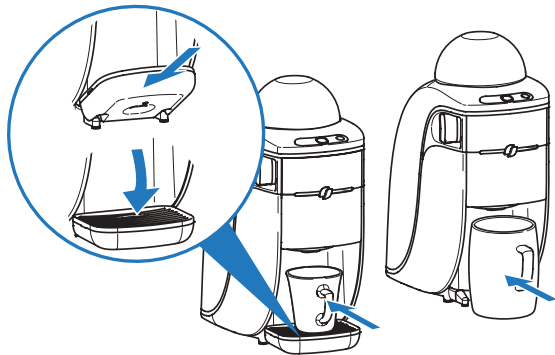
MACHINE OVERVIEW

Water tank

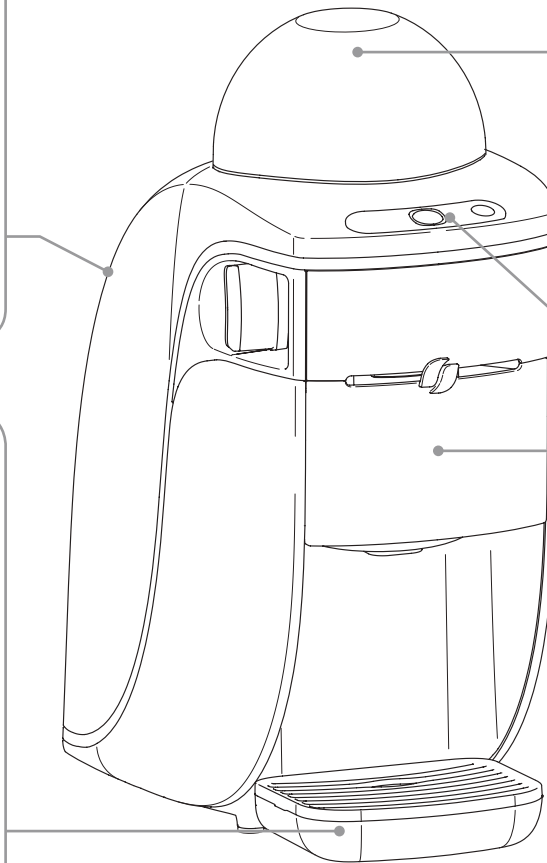


Water tank connection part
(Do not touch! Water will drip
if touched.)

Drip tray



Use drip tray to place your cups for coffee preparation. Remove drip tray when
using a big mug.



230 V 50Hz/60Hz 1460 W



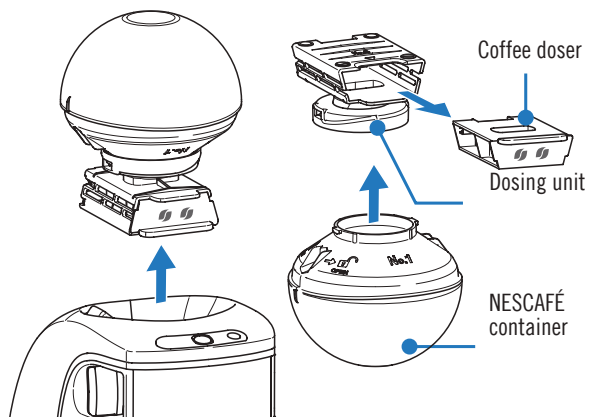
max. 15 bar



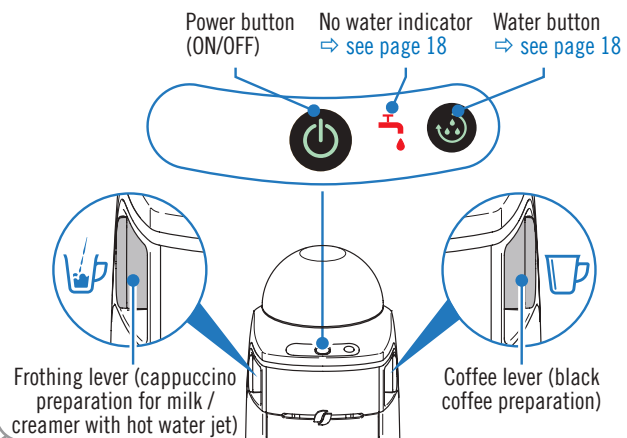
1.0 L

MACHINE OVERVIEW

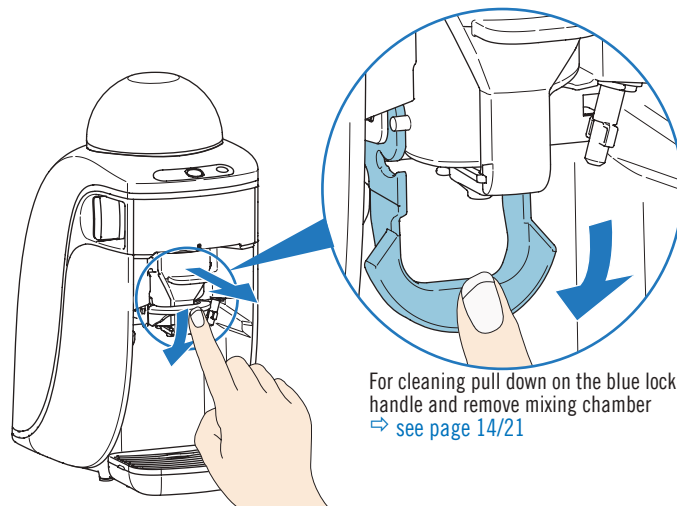
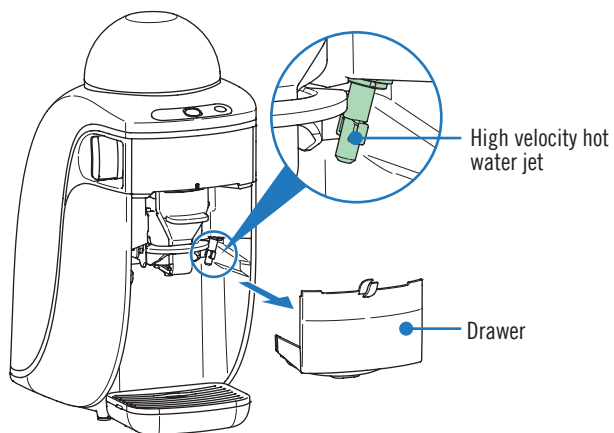
Coffee box



User interface



Drawer & Inner parts



~3.0 kg



5 °C - 35 °C



A = 155 mm

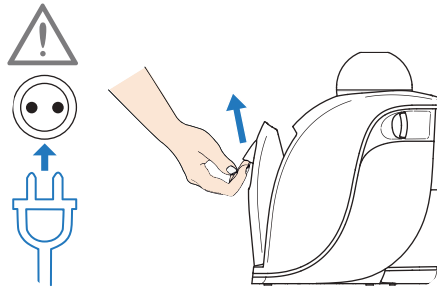
B = 355 mm

C = 290 mm

INITIAL RINSE

Before using the machine for the first time:

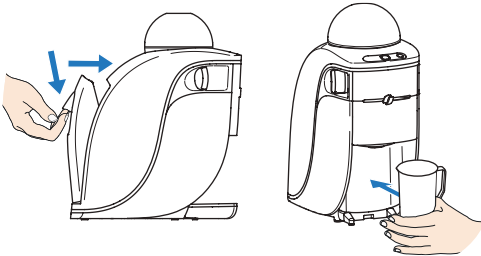
An initial rinse must be done (NESCAFÉ container must be empty).



- 1 Plug the machine into mains voltage: 230V 50Hz/60Hz
Remove the water tank completely.



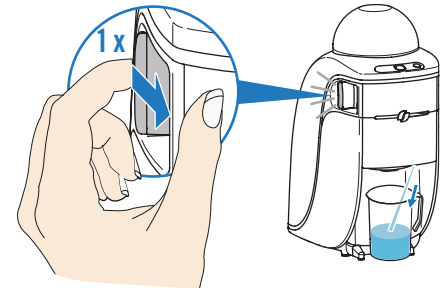
- 2 Fill water tank with fresh drinking water.



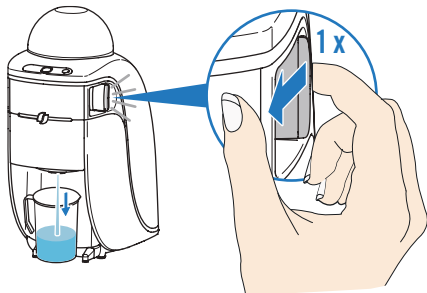
- 3 Insert water tank back to machine. Place a container with a capacity of at least 250 ml under the coffee outlet.



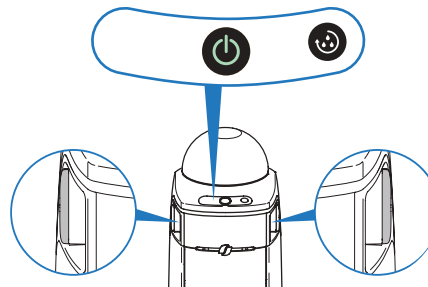
- 4 Switch machine on. Power button starts flashing green while machine is heating up for approx. 30 seconds. Afterwards power button and water button light steady green.



- 5 Pull frothing lever once only. Rinsing starts from the hot water jet. Wait until it stops.



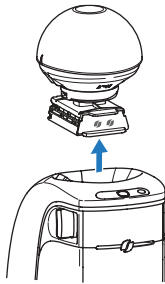
- 6 Pull coffee lever once only. Rinsing starts from the coffee outlet. Wait until it stops. Please discard rinsing water.



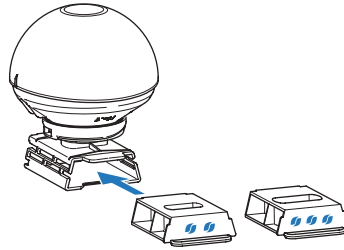
- 7 After rinsing is finished power button lights steady green and water button light is off. Frothing lever and coffee lever lights steady. Machine is now ready for use.

If the machine is not used for more than 2 days, you should follow steps 1-2-3 and then press power button. When machine is ready press water button.

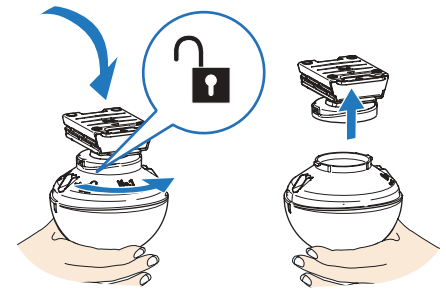
REFILLING WITH COFFEE



1 Remove coffee box.



2 Choose your coffee intensity preference and insert the relevant doser:
 ●● = 2 g for a milder cup
 ●●● = 3 g for a more intense cup



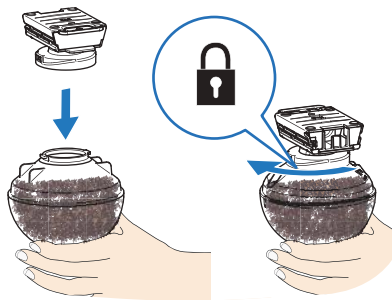
3 Turn over coffee box and place it as shown on a flat surface. Turn NESCAFÉ container anticlockwise and remove it.



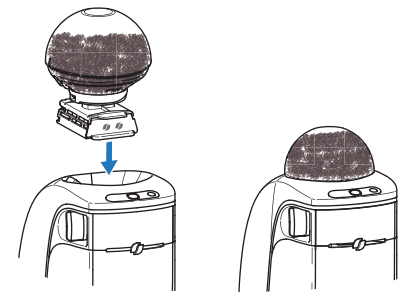
MS 1500:2009
1004-01/2012



4 Fill NESCAFÉ container with suitable coffee (see indication below).



5 Put dosing unit back on NESCAFÉ container. Turn it clockwise to lock it.



6 Turn coffee box and insert it back onto machine.



We recommend using NESCAFÉ GOLD coffee which is suited and tested for the NESCAFÉ GOLD system.

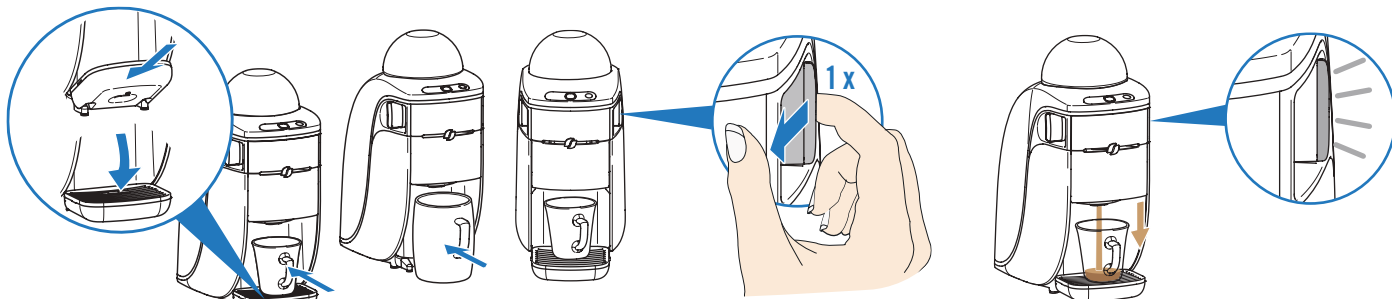
- Maximum filling volume for NESCAFÉ container: 120 g



Fine soluble coffee (for instance NESCAFÉ Espresso), soluble spray dried coffee powder (for instance NESCAFÉ Classic), roast and ground coffee, are not designed for use in this coffee machine. Upon use of those coffee types, the system will be blocked or damaged.

Coffee powder is adversely affected by high temperatures and humidity. Please store it in a sealed container in a cool and dry location. Also, the coffee powder in the coffee box should be used in good time, preferably within one month (in tropical conditions within two weeks is recommended).

PREPARING BEVERAGES: BLACK COFFEE

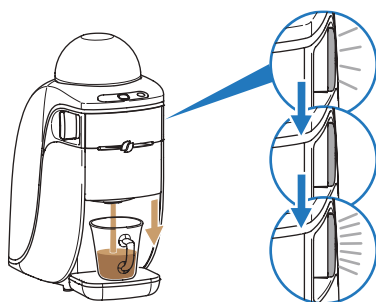


- 1** Place a cup. Remove drip tray when using a big mug.

- 2** Press power button to switch on the machine*. Pull coffee lever once only.

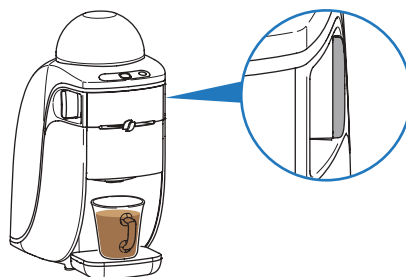
Pulling the coffee lever more than once will result in mandatory rinsing/cleaning (see page 18)!

- 3** Coffee extraction starts. Coffee lever light starts flashing slowly.



- 4** During coffee extraction, the coffee lever light shows: flashing ⇒ steady ⇒ flashing.

Steady coffee lever light indicates that preparation may be stopped by pressing power button.



- 5** When coffee lever light stops flashing your coffee is ready. Coffee lever light is lit.

If desired, for extra water press the water button. Approximately 70 ml of hot water will be added to your cup.



- 6** Take cup from drip tray and enjoy your coffee.

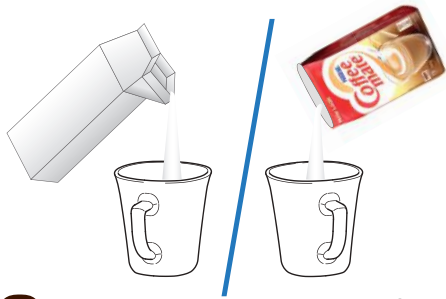
Note: The beverage size extracted is approximately 140 ml.

CAUTION! Your coffee will be hot!

Note during use: If power button is pressed during coffee preparation, it could trigger a rinse request (water button flashing green, see page 18).

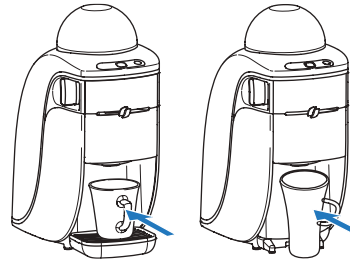
***) The coffee lever for coffee preparation can be pulled during pre-heating (power button flashing green). In this case, the preparation will start right after when the machine has warmed up.**

PREPARING BEVERAGES: CAPPUCCINO

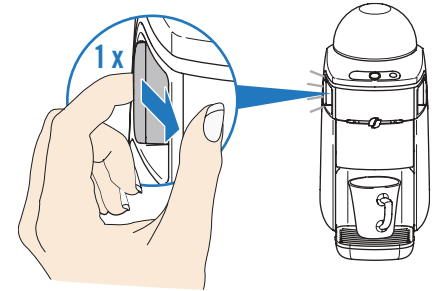


- 1** Pour ~50 ml milk* or Nestlé Coffee-Mate® liquid/powder into your cup.

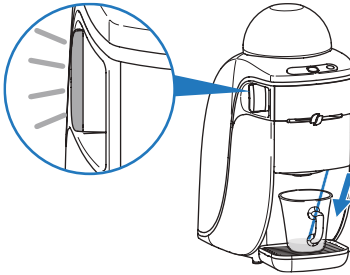
** NESCAFÉ recommends to use milk with at least 3 % fat.*



- 2** Place the cup. Remove drip tray when using a Latte Macchiato glass.

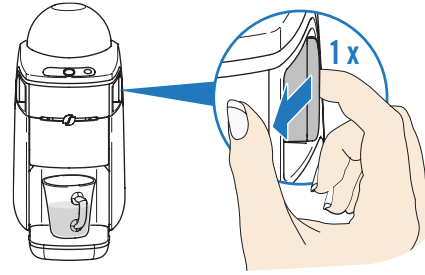


- 3** Press power button to switch on the machine**. Pull frothing lever once only.



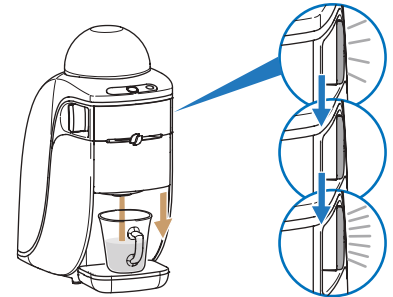
- 4** Hot water extraction starts to make milk / creamer foam. Frothing lever light starts flashing.

To stop the preparation partway through: touch power button.



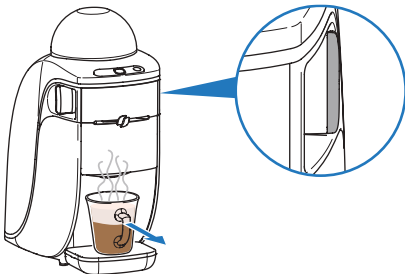
- 5** After finishing hot water extraction coffee lever light lights up. Pull coffee lever once only.

Pulling the lever more than once will result in mandatory rinsing/cleaning (see page 18)!



- 6** During coffee extraction, the coffee lever light shows: flashing ⇒ steady ⇒ flashing.

Steady coffee lever light indicates that preparation may be stopped by pressing power button.



- 7** When coffee lever light stops flashing your Cappuccino is ready. Coffee lever light is lit. Take cup from drip tray and enjoy your Cappuccino.

Note: The beverage size extracted (milk and coffee) is approximately 210 ml.

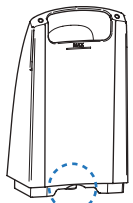
CAUTION! Your Cappuccino will be hot!

****)** The frothing lever for Cappuccino preparation can be pulled during pre-heating (power button flashing green). In this case, the preparation will start right after when the machine has warmed up.

CLEANING – OVERVIEW OF THE PARTS

Cleaning is to be performed when refilling coffee (see page 14). Regular maintenance of the machine ensures a better in-cup quality and a longer machine lifetime.

Rinsing OK - recommended every week



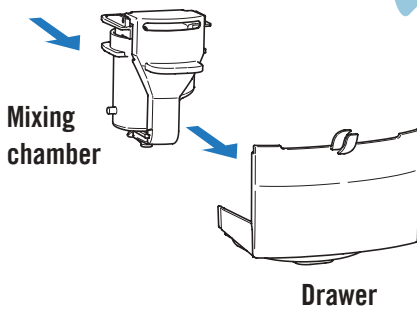
Water tank



CAUTION!

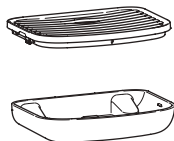
Do not touch the protrusion (connection part) on the bottom of the water tank. If you touch the protrusion on the bottom of tank when it has water in it, the water may spill from the tank.

Water tank connection part



Mixing chamber

Drawer



Drip grid

Drip tray



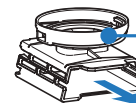
Rinse only when needed!

NESCAFÉ Container
(No. 1)



After rinsing dry **COMPLETELY** & up side down.

Rinsing OK - recommended every week



Dosing unit
(No. 2)

Coffee doser
(No. 3)

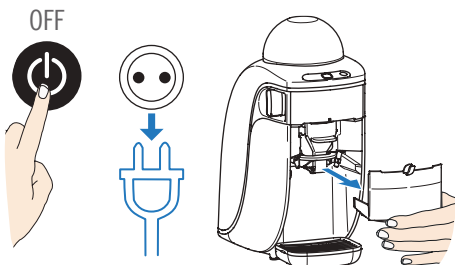


Dosing unit and coffee doser must be completely dried before being re-assembled.

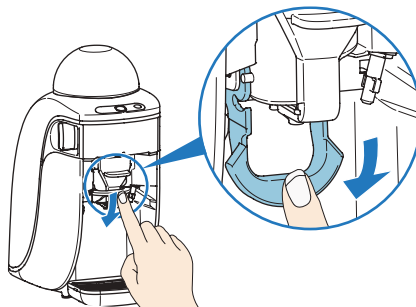
CLEANING DRAWER & MIXING CHAMBER



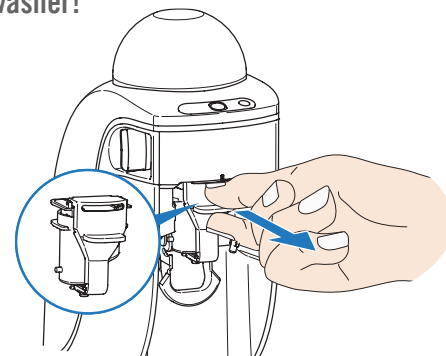
CAUTION! Do not put any of the parts into the dishwasher!



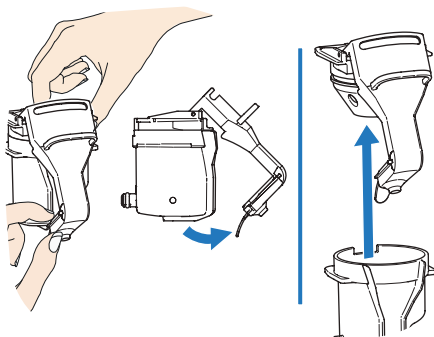
- 1** Switch machine off. Unplug cable. Pull out the drawer.



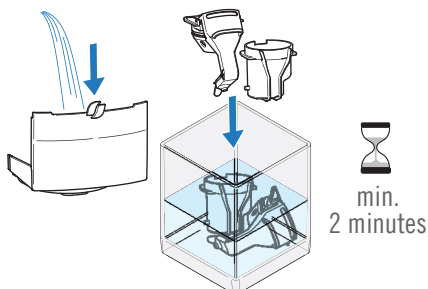
- 2** Press down the blue lock handle.



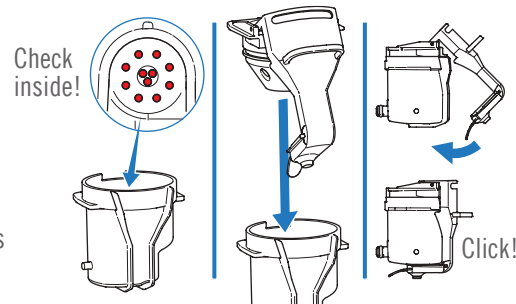
- 3** Check that the lock handle is down. Remove the mixing chamber.



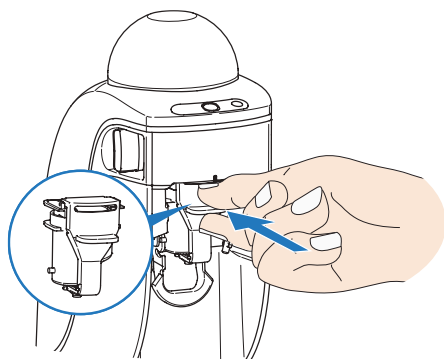
- 4** Release the black lock under the mixing chamber. Disassemble mixing chamber into its single parts. (no need to remove ring seal for cleaning)



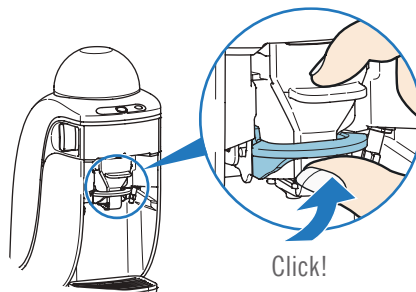
- 5** Rinse drawer under hot water. Wipe with a soft damp cloth. Soak mixing chamber parts in hot water for at least 2 minutes. If coffee is still adhered prolong time in hot water until coffee is completely gone. Dry away moisture.



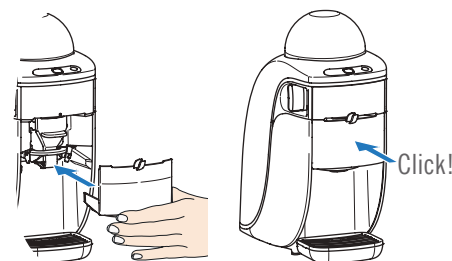
- 6** Check the 11 small holes inside the mixing chamber: if the holes are blocked with coffee, rinse again with hot water and dry thoroughly. Re-assemble single parts of mixing chamber. Push down the black lock until you hear a "click".



- 7** Make sure that step 6 has been correctly followed. Push mixing chamber into the main machine body. Ensure it is fully inserted.



- 8** Pull up blue handle to lock mixing chamber until you hear a "click".

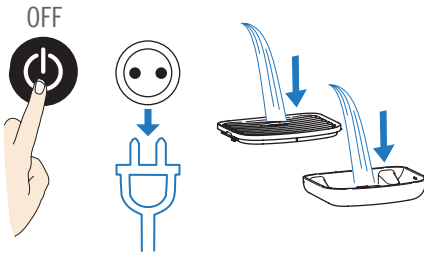


- 9** Slide drawer in until you feel the "click".

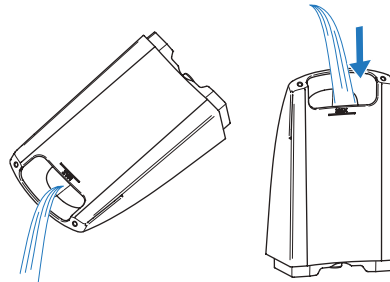
CLEANING DRIP TRAY, TANKS & DOSING UNIT



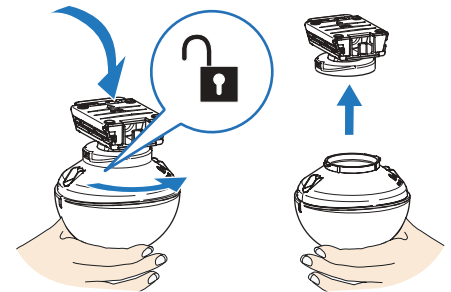
CAUTION! Do not put any of the parts into the dishwasher!



- 1** Switch machine off. Unplug cable. Rinse drip tray with hot water and clean it with a brush.



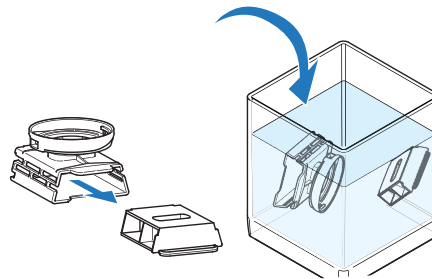
- 2** Rinse and clean water tank. Afterwards refill with fresh drinking water and insert it back to machine.



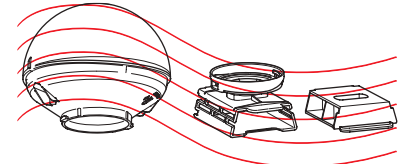
- 3** Make sure that coffee box is empty. Turn over coffee box and place it as shown on a flat surface. Turn dosing unit anticlockwise and remove it. Be careful, the coffee doser may contain residual coffee powder.



- 4** Clean NESCAFÉ container with a soft damp cloth. Clean it with flowing water when necessary.

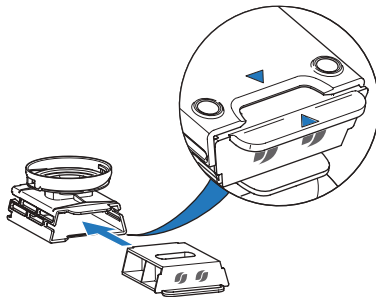


- 5** Pull coffee doser out of dosing unit. Wipe away prior to soaking coffee doser and dosing unit in hot water.

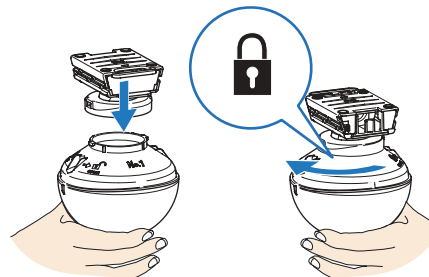


- 6** Rinse and dry parts completely before reassembling! Ensure they are left to dry for one night.

Do not use a hair dryer – deformation may result!



- 7** Slide coffee doser back into dosing unit.



- 8** Put dosing unit back on NESCAFÉ container. Turn it clockwise to lock it.

In humid climate consider cleaning NESCAFÉ container and dosing unit every 2 weeks.

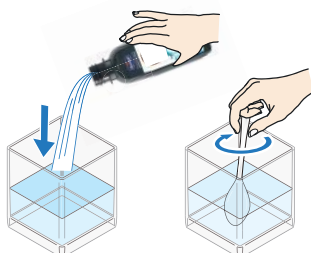
DESCALING



If you don't descale your machine according to the following recommendations issues and even break down could happen. We recommend to descale your machine depending on water hardness and consumption but at least twice a year is recommended (see table below).

Water hardness		Descaling after ... cups
Hard water	300 ppm	250 cups
Medium	180 ppm	500 cups
Soft	80 ppm	750 cups
Distilled	0 ppm	1000 cups

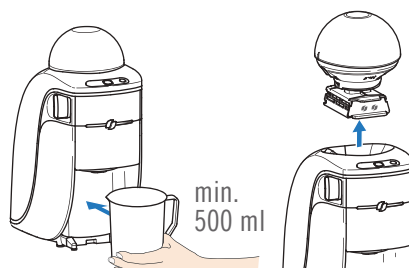
- Read instructions and safety information on packaging of descaling agent.
- Do not wash surface of machine using descaling agent.



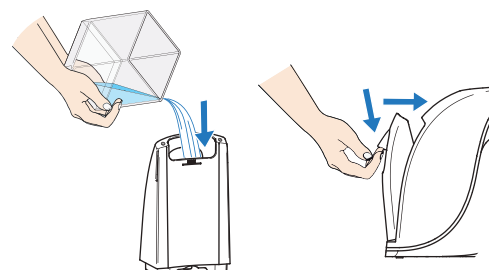
- 1** Dissolve 125 ml of descaling agent* per 500 ml of cold water.

Do not use hot water!

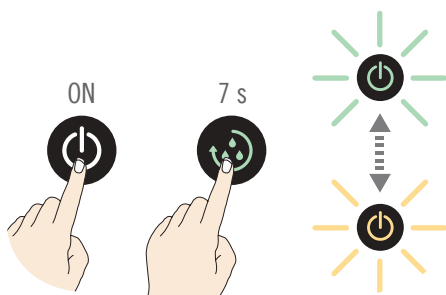
* Durgol® recommended to use for descaling agent



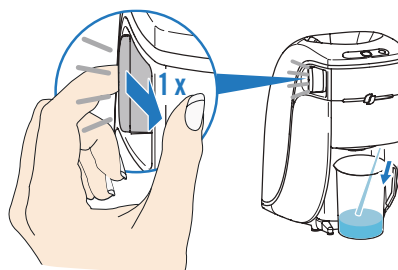
- 2** Remove drip tray. Place a container with a capacity of at least 500 ml under the coffee outlet. **Remove coffee box.**



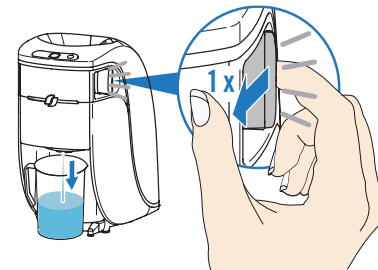
- 3** Take water tank out. Pour descaling solution into water tank. Insert water tank back to machine.



- 4** To enter the descaling mode turn on the machine. Then press and hold the water button for 7 seconds until power button starts flashing alternatively green / yellow.



- 5** Pull frothing lever once only. Descaling solution is discharged from high velocity hot water jet. Wait until extraction stops and coffee lever light lights up.



- 6** Pull coffee lever once only. Descaling solution is discharged from coffee outlet. Wait until extraction stops and frothing lever light lights up.

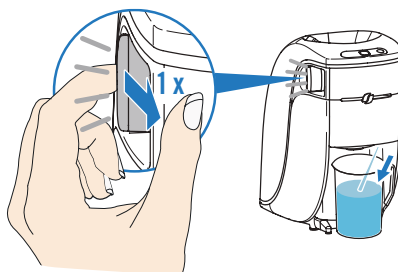
Note: during the descaling process, the water button is off.

DESCALING

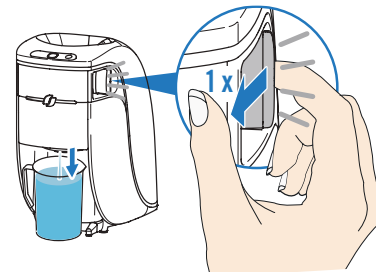


5 minutes

- 7** Wait 5 minutes to let the descaling solution work.



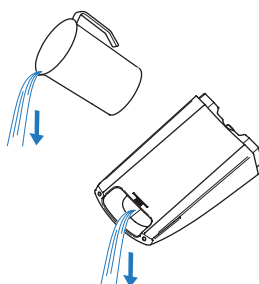
- 8** Pull frothing lever again. Descaling solution is discharged from high velocity hot water jet. Wait until extraction stops and coffee lever light lights up.



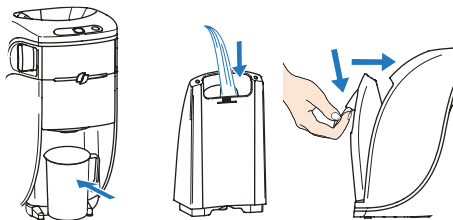
- 9** Pull coffee lever again. Descaling solution is discharged from coffee outlet. Wait until extraction stops and frothing lever light lights up.



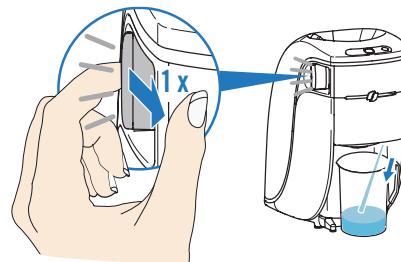
5 minutes



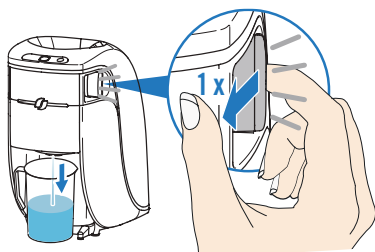
- 10** Wait 5 minutes to let the descaling solution work. Throw away water from container. Carefully empty and rinse water tank.



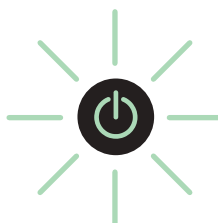
- 11** Place container back under the coffee outlet. Put fresh drinking water in the tank. Insert water tank back to machine.



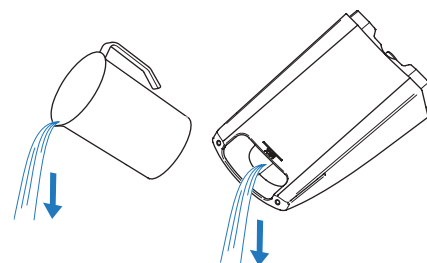
- 12** Pull frothing lever once only. Rinsing water is discharged from high velocity hot water jet. Wait until extraction stops and coffee lever light lights up.



- 13** Pull coffee lever once only. Rinsing water is discharged from coffee outlet. Wait until extraction stops.



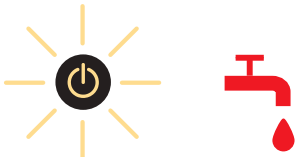
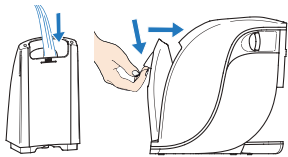
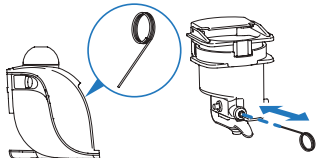
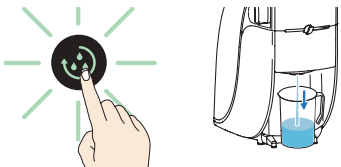
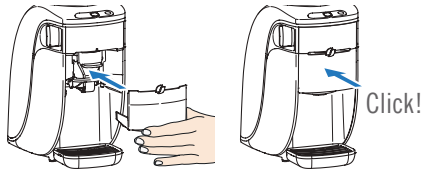
- 14** Repeat steps 12 and 13. At the end of the descaling cycle, lever lights stop flashing and power button flashes green.



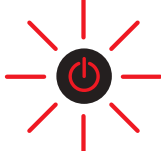
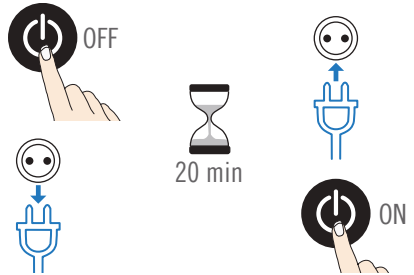
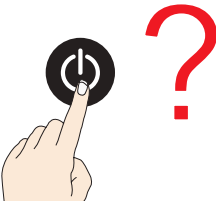
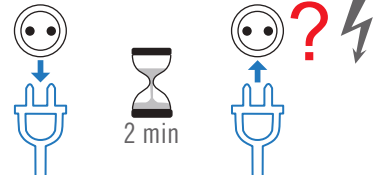
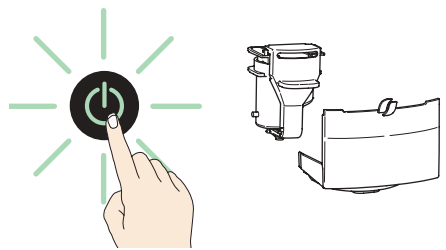
- 15** Throw away water from container. Carefully empty and rinse water tank. Put fresh drinking water in the tank. Insert water tank back to machine. Switch machine OFF.

To quit the descaling mode, turn off the machine.

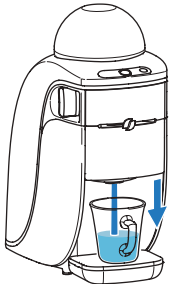
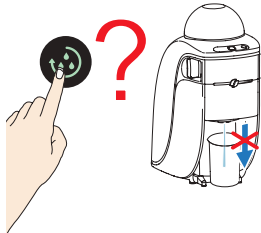
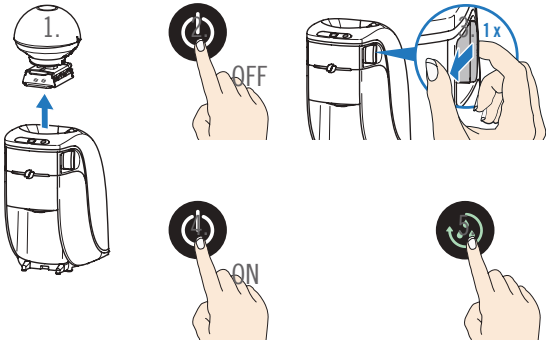
TROUBLESHOOTING

Issue	Observation	Cause	How to fix
No coffee beverage coming out.	 Power button flashing yellow and no water indicator steady red.	No water left in the tank.	 Refill water tank with fresh drinking water and insert it back to machine correctly. Press power button to finish beverage preparation.
		Water does not reach the water circuit inside the machine.	Descalc the machine according to descaling procedure on pages 13-14.
		Blocked mixing chamber inlet	 Use the needle cleaning tool according to unblocking mixing chamber procedure on page 18.
Machine does not operate.	 Water button flashing green.	Rinsing requested / coffee lever was pulled twice	 Press water button to start rinsing.
	 Power button lights steady yellow.	Drawer not well reassembled.	 Ensure mixing chamber and blue lock are all correctly assembled. Insert drawer correctly. Push firmly inside until you hear a “click”.
	 Power button flashing yellow.	Mixing chamber is dirty with too much coffee in it.	Empty and clean mixing chamber (see page 11, 18).

TROUBLESHOOTING

Issue	Observation	Cause	How to fix
Machine does not operate.	 Power button flashing red.	Machine overheated during use.	 Switch machine off and unplug machine for 20 minutes. Afterwards replug and switch machine on. If power button still flashes red contact support desk. Have the machine next to you during the call.
Machine cannot be switched on; no lights.	 Power button OFF.	Technical error.	 Unplug machine for two minutes. Replug and try again. Check if the plug is plugged correctly into a mains power socket. If yes, check your electricity supply. If machine still cannot be switched on, contact support desk through the information found on the back page. Have the machine next to you during the call.
Coffee not dispensing properly from the coffee outlet.	 Coffee is not being dispensed properly from the coffee outlet.	Mixing chamber not well reassembled. Mixing chamber blocked with dried coffee or with too much coffee in it.	 Stop preparation. Clean mixing chamber and drawer according to cleaning procedure on page 14.

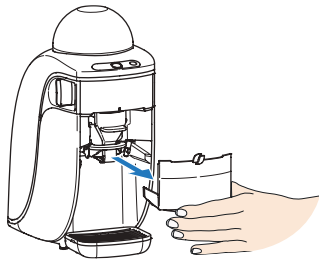
TROUBLESHOOTING

Issue	Observation	Cause	How to fix
Only hot water is being dispensed.		Coffee box is empty.	 Remove coffee box and refill it according to procedure on page 10.
Water button does not work		The water circuit is directed to the frothing lever.	 1. To avoid wasting coffee, remove the coffee box. 2. Switch OFF the machine. 3. Pull the coffee lever once. 4. Switch ON the machine. 5. Press the water button. 6. Replace coffee box.

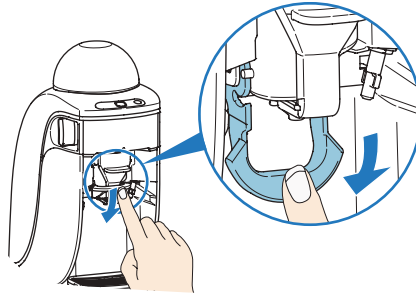
UNBLOCKING MIXING CHAMBER



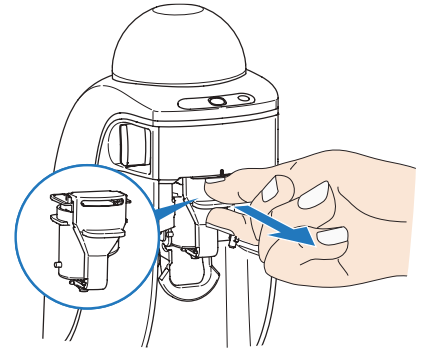
CAUTION! Do not put any of the parts into the dishwasher!



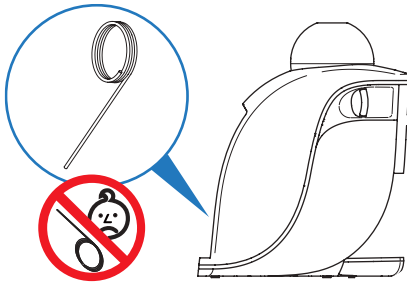
1 Pull out the drawer.



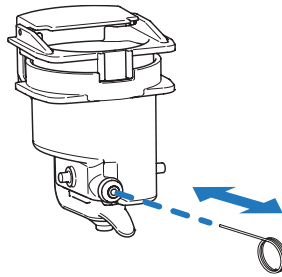
2 Press down the blue lock handle.



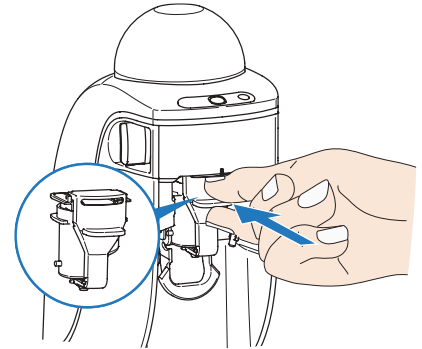
3 Check that the lock handle is down. Remove the mixing chamber.



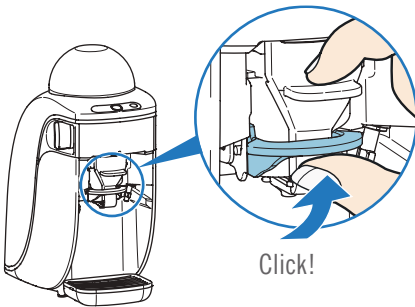
4 Remove water tank. Take out cleaning tool from backside of machine. **Keep the cleaning tool safe and out of reach of children! Risk of injury! The cleaning tool is a sharp object.**



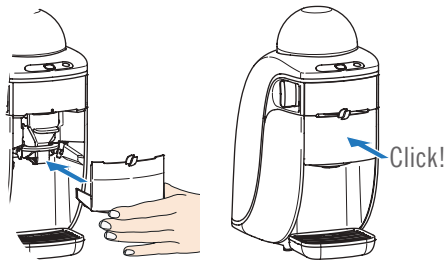
5 Insert the tip of the cleaning tool into the inlet of the mixing chamber. Push cleaning tool back and forth to unblock the inlet. Put the cleaning tool back into the place behind the water tank.



6 Push mixing chamber into the main body. Ensure it is fully inserted.



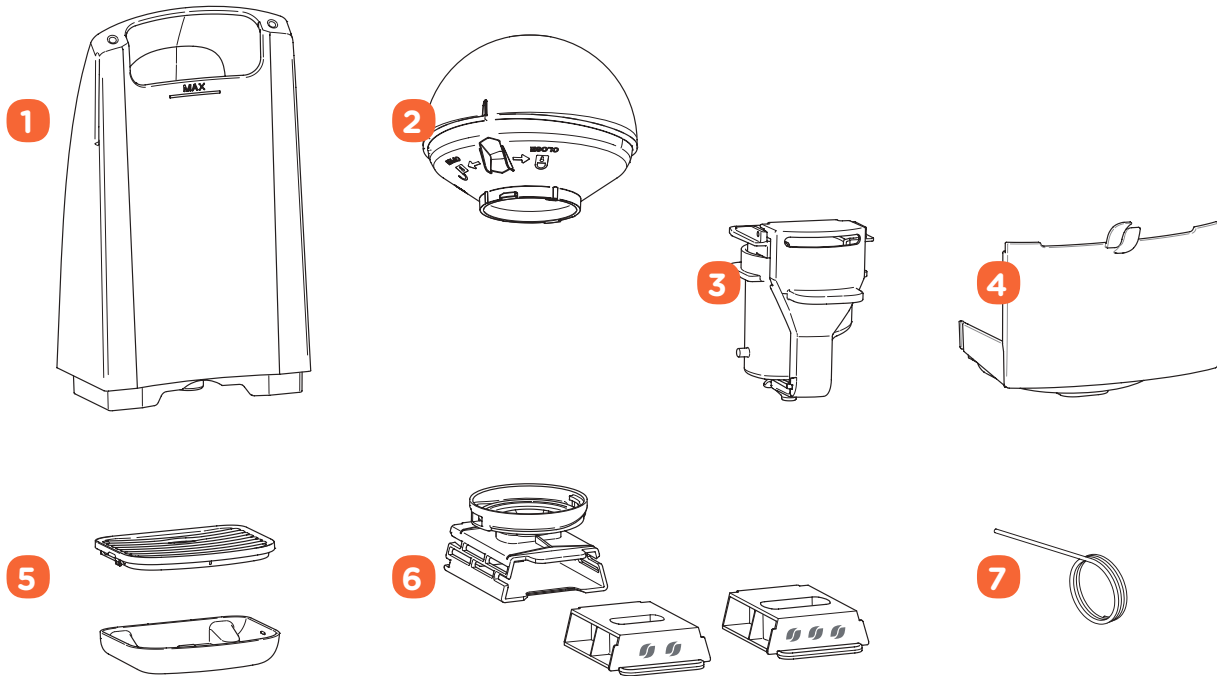
7 Pull up blue handle to lock mixing chamber.



8 Slide drawer in until you feel the "click".

SPARE PARTS

The following spare parts can be obtained from the Consumer Services Hotline:



- 1 Water tank
- 2 NESCAFÉ container
- 3 Mixing chamber
- 4 Drawer
- 5 Drip tray incl. drip grid
- 6 Dosing unit incl. coffee doser (2 g / 3 g)
- 7 Cleaning tool

FREQUENTLY ASKED QUESTIONS

COFFEE PREPARATION

- **How is the coffee extracted from the machine?**

After selecting the desired beverage, the right amount of coffee is dispensed from the coffee box to the mixing chamber. Mixed together with water, the coffee is brewed creating a coffee cyclone that brings out all of the rich flavour, aroma and creates a fine golden crema on black cups.

- **Whilst extracting, does any message come up if there is insufficient coffee in the coffee box?**

There is no sensor that indicates that the coffee is running low. Please check before preparation as it is simple to check the remaining coffee amount by looking at the coffee box.

- **How long should coffee stay in the coffee box?**

It's recommended to consume within a month. In humid climates we recommend the coffee in the coffee container is used within 2 weeks.

- **Why do I have to use NESCAFÉ Gold coffee and not NESCAFÉ Classic?**

The NESCAFÉ GOLD machine has been designed to deliver the best of NESCAFÉ GOLD coffees and Nestlé recommends to use NESCAFÉ GOLD. Other products will obstruct the dosing system and block the machine.

- **Can I just stop in the middle of extraction as the cup prepared is too long for my taste?**

In case you do not have other choice (took a small cup), you can stop the coffee preparation. However, we recommend you rinse the system afterwards to flush any remaining coffee from the system. In that case, please place a cup on the drip tray, and press the corresponding flashing button.

MILK PREPARATION

- **How is the milk / coffee creamer transformed into frothed milk?**

Our system uses a unique technology that froths the milk without contact with the machine by dissolving the creamer powder / by heating up the milk with a high velocity water jet, thus creating a delicious beverage with ease. We recommend you to use full fat milk for a longer lasting milk froth.

- **I pulled the frothing lever and milk does not come out.**

You need to separately buy milk or creamer which you have to place in your cup (please use measuring cup for fresh milk) in order to have Cappuccino and Latte Macchiato.

- **How can I make my coffee more creamy / milky?**

Please use full fat milk to make it more creamy / milky.

- **Can I put milk into the water tank?**

No, only water can be put into the water tank. Milk should be poured directly into the cup.

MACHINE OPERATION

- **What is the duration of the machine warranty?**
Nestlé provide a 2 year warranty from the day of purchase. Please ensure you keep the proof of purchase for returns/exchanges.
- **Where does the machine come from?**
The machine is designed & engineered in Switzerland, assembled in China.
- **Is it possible to use the machine abroad?**
The NESCAFÉ GOLD machine has specific voltage (see on the bottom, under the machine or in the user manual) and should not be used otherwise.
- **When using a paper cup, why does it keep moving on the drip tray during beverage preparation?**
The machine works with pressure pump and it creates some vibrations. We strongly recommend not to use paper cups, preferably porcelain cups.
- **Why do I need to descale the machine and how do I trigger the descaling process?**
Depending on your water quality or water hardness, and machine usage frequency, limescale will build over time in your machine, to the point it obstructs water pipes. At that stage, the machine can no longer dispense coffee and needs to be descaled. Please refer to the relevant chapters in the User Manual page 16. The recommended descaling kit can be bought from the local NESTLÉ (NESCAFÉ, NESCAFÉ DOLCE GUSTO, NESPRESSO) web-shop.
- **How often should I clean the system?**
Each time you refill the coffee box, you should do a regular clean of at least the external dosing unit with a soft dry cloth. This will remove the coffee powder, that over time may create some blockage in the system. Weekly cleaning is recommended.
- **Does the jet nozzle come off from the machine for wash?**
No, the jet nozzle does not need to be dismantled. If no water comes through, it might be blocked due to some lime scale inside. In that case please refer to the “descaling” procedure in the User Manual page 13-14.
- **How do I clean the coffee box?**
The NESCAFÉ container and the dosing unit should not be placed in the dishwasher. The transparent part should not be cleaned under water but with a soft cloth to remove coffee dust. In case there is some remaining humidity in the coffee box after reassembly it will block the system. Please refer to page 12 of the User Manual for detailed instructions.
- **Although the water tank has been filled, the water supply indicator flashes**
Empty the water tank and check that nothing is blocked. It might be the case that some scale has built up in the system over time and that the machine needs to be descaled. Please refer to the User Manual page 13-14.
- **What does descaling do to my machine?**
Over time, limescale slows waterflow, reduces the capacity and could reduce the effectiveness of heating the water used to make your drinks. Regular descaling gets rid of any build up of lime scale, keeping water flow fast and pump pressure high. It also has a hygienic cleaning effect.

LANGKAH-LANGKAH KESELAMATAN

Apabila menggunakan peralatan elektrik, langkah-langkah keselamatan asas harus selalu diikuti, termasuk di bawah ini:

Arahan ini adalah untuk memastikan anda menggunakan produk elektrik ini dengan selamat dan mencegah anda dan orang lain daripada risiko kerosakan atau bahaya. Sila baca dan ikuti dengan teliti semua “Amaran” dan arahan yang dinyatakan.

“Amaran”: Kegagalan untuk mengikuti amaran ini boleh mengakibatkan kematian atau kecederaan parah.

SIMPAN ARAHAN INI, Berikan kepada pengguna yang seterusnya.



Simbol ini menunjukkan kandungan yang anda perlu “ambil perhatian.”



Simbol ini menunjukkan kandungan yang anda “dilarang” lakukan.

Amaran:

- Jika berlaku kecemasan, cabut palam daripada soket kuasa dengan segera.
- Jangan letakkan tangan di bawah jet air panas atau saluran keluar kopi, atau di dalam ruang campuran (jika boleh dicapai, contohnya apabila kotak kopi ditanggalkan) semasa penyediaan minuman (bahaya terbakar). Jangan tinggalkan peralatan semasa menyediakan minuman.
- Pastikan palam elektrik bersih dan bebas daripada habuk. Ia boleh menyebabkan kejutan elektrik, litar pintas atau kebakaran.
- Jangan sentuh kabel atau palam dengan tangan yang basah. Jangan cabut palam dengan menarik kabel. Jika berlaku kerosakan, jangan gunakan peralatan tersebut. Untuk mengelakkan bahaya, aturkan pembaikan dan/atau penggantian kabel kuasa melalui Talian Penting kami sahaja.
- Jangan merosakkan, menghancurkan, mengubah, membengkokkan, menarik atau memintal palam elektrik. Pam boleh rosak jika meletakkan benda berat di atasnya, memisahkan atau mengubahsuainya, dan menyebabkan

kebakaran atau kejutan elektrik.

- Sentiasa letakkan cawan di bawah saluran keluar sebelum menyediakan kopi atau membilas mesin.
- Menyedari pemanas di dalam mesin akan menahan haba baki selepas digunakan.
- Simpan alat pembersihan dan jauh daripada jangkauan kanak-kanak. Risiko kecederaan: alat pembersihan adalah objek tajam.

Cadangan penggunaan:

- Voltan utama yang digunakan mestilah sama seperti butiran pada tapak mesin (juga lihat voltan di halaman 4). Masukkan palam dalam soket yang disambungkan dengan betul. Apabila menggunakan kabel penyambung, jangan gunakan terlalu banyak palam kuasa pada sesuatu masa. Ia boleh mengakibatkan kebakaran disebabkan oleh haba berlebihan. Sekiranya palam dan kabel terlalu panas, berhenti menggunakan mesin dengan segera (jangan gunakan mesin yang sama di luar negara).
- Pengilang tidak akan bertanggungjawab ke atas kerosakan yang disebabkan oleh penggunaan mesin yang tidak betul atau kegagalan untuk mematuhi arahan dalam manual ini. Kerosakan tersebut juga tidak dilindungi oleh jaminan.
- Simpan peralatan dan kabel kuasanya di luar jangkauan kanak-kanak berumur kurang daripada 8 tahun. Kanak-kanak tidak boleh bermain dengan peralatan.
- Peralatan ini boleh digunakan oleh kanak-kanak berumur dari 8 tahun dan ke atas serta orang kurang upaya fizikal, deria atau mental atau kurang pengalaman serta pengetahuan mengenai keadaan di mana mereka telah diberi penyeliaan atau arahan berkenaan dengan penggunaan peralatan ini dalam cara yang selamat dan memahami bahaya yang berkaitan. Ini termasuklah penyeliaan untuk pembersihan dan penyelenggaraan pengguna.
- Peralatan ini bertujuan untuk digunakan di isi rumah dan

LANGKAH-LANGKAH KESELAMATAN

penggunaan yang serupa seperti:

- Kawasan dapur pekerja di kedai, pejabat dan persekitaran kerja yang lain;
- Rumah ladang;
- Oleh klien di hotel, motel dan persekitaran kediaman yang lain;
- Persekitaran jenis rumah penginapan.
- Sentiasa gunakan peralatan pada permukaan rata, stabil, tahan haba jauh daripada sumber haba atau percikan air. Jangan letakkan kabel berdekatan dengan haba, pinggir tajam, dll. Jangan benarkan kabel berjuntai (risiko tersadung).
- Jangan gunakan mesin berhampiran api atau meletakkannya pada permukaan panas (contohnya di atas plat panas elektrik). Ia boleh menyebabkan kebakaran.
- Jangan letakkan beban pada mesin. Semasa digunakan, jangan tolak mesin di antara dua rak atau meletakkannya dalam kabinet. Ini boleh menyebabkan kerosakan.
- Jangan letakkan mesin di dulang atau bekas dinding tinggi (lebih daripada 2 cm). Sekiranya tangki air bocor, ini akan menyebabkan mesin terendam dalam air, dengan risiko kejutan elektrik dan kecederaan serius.
- Jangan gunakan mesin jika ia tidak beroperasi dengan sempurna atau jika terdapat bukti kerosakan. Sekiranya berlaku, maklumkan kepada Talian Penting kami.
- Cabut kabel tersebut apabila mesin tidak digunakan untuk mengelakkan risiko kecederaan, terbakar, kejutan elektrik, kebocoran elektrik atau kebakaran disebabkan oleh degradasi dielektrik.
- Jangan masukkan sebarang objek asing dalam ruang campuran.
- Jangan letakkan apa-apa (air panas, susu, alkohol, dll.) sebagai tambahan kepada air minuman di dalam tangki air. Ia boleh menyekat atau menyumbat bahagian dalam mesin dan menyebabkan kegagalan. Kami mengesyorkan penggunaan air lembut.

- Jangan isikan terlalu banyak air dalam tangki air kerana ia akan tertumpah pada sambungan kuasa kepada mesin. Tangki air perlu diisi semasa ditanggalkan dan jauh daripada mesin.
- Jangan biarkan air dalam tangki ari apabila mesin tidak digunakan selama beberapa tempoh masa yang lama. Jika mesin tidak digunakan selama lebih daripada dua hari, bilas tangki dan tukar air. Gunakan air minum segar.
- Bersihkan mesin secara berkala berdasarkan arahan dalam bab “PEMBERSIHAN”.
- Sebelum membersihkan mesin, cabut palam mesin dan biarkan ia menyejuk. Jangan bersihkan mesin semasa ia masih panas. Ia boleh menyebabkan kebakaran.
- Jangan basuh palam atau kabel dengan air atau merendamkan dalam cecair, seperti pembersih. Ia boleh menyebabkan kegagalan fungsi mesin.
- Peralatan tidak boleh direndam dalam air.

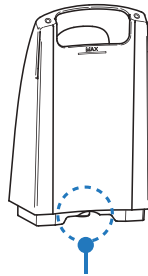
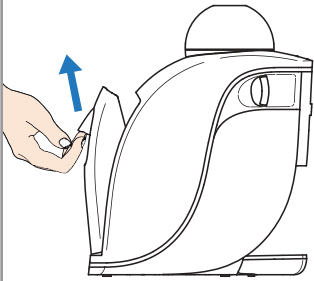
Arahan tambahan:

- Hanya kendalikan mesin apabila ruang campuran dimasukkan dan dikunci dengan betul, dengan laci berada tepat di tempatnya.

Kami mengesyorkan kopi NESCAFÉ GOLD yang sesuai dan diuji untuk Sistem NESCAFÉ GOLD.

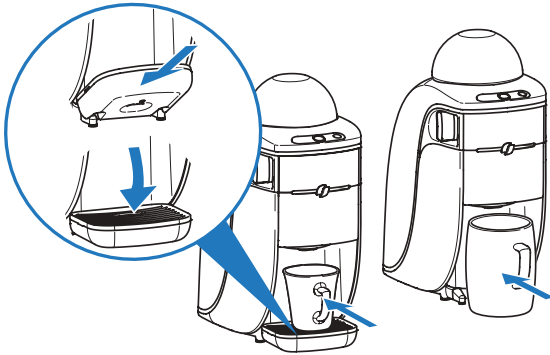
GAMBARAN KESELURUHAN MESIN

Tangki Air

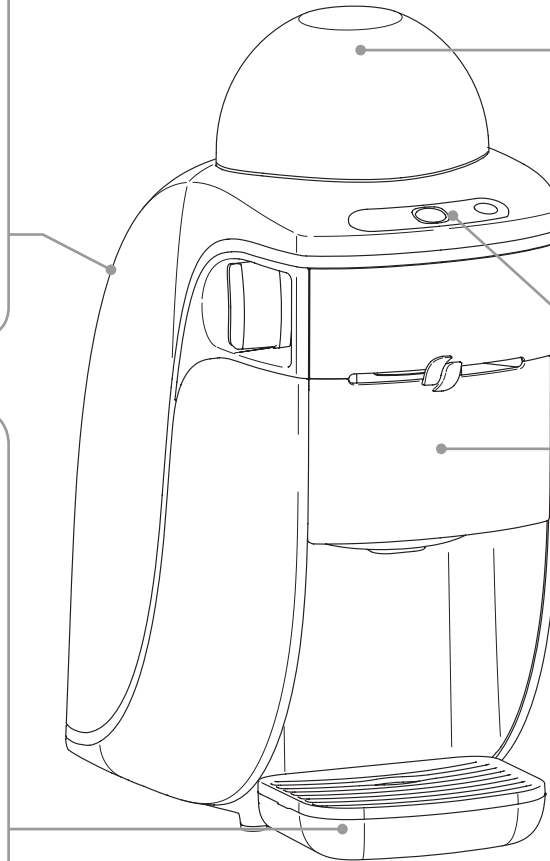


Bahagian sambungan air tangki (Jangan sentuh! Air akan menitis jika disentuh.)

Dulang titisan



Gunakan dulang titisan untuk meletakkan cawan untuk penyediaan kopi. Alihkan dulang titisan apabila menggunakan kole besar.



230 V 50Hz/60Hz 1460 W



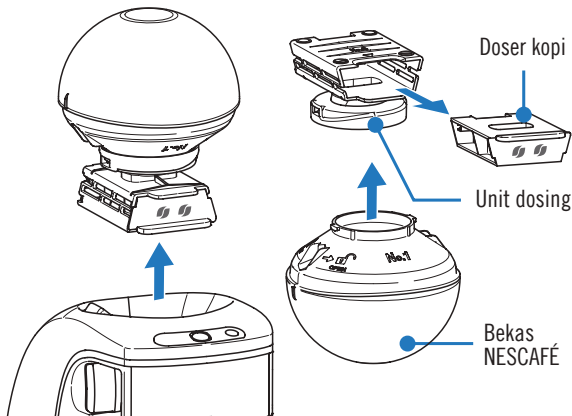
max. 15 bar



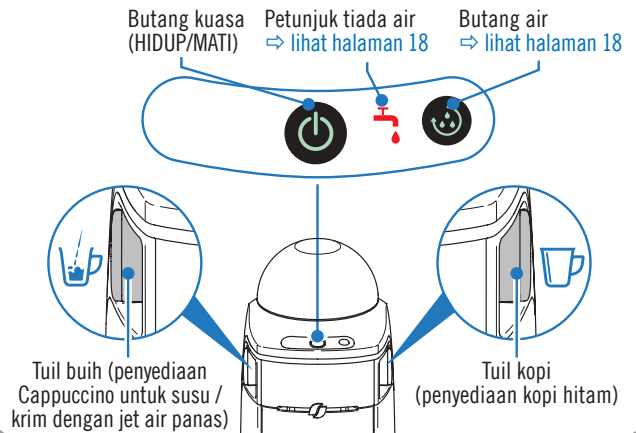
1.0 L

GAMBARAN KESELURUHAN MESIN

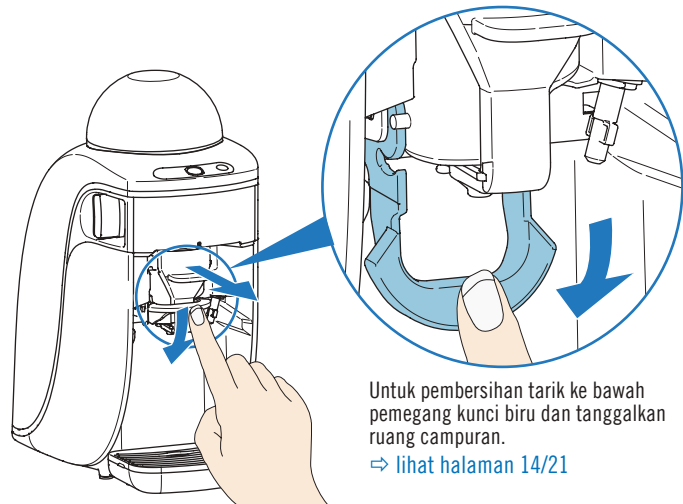
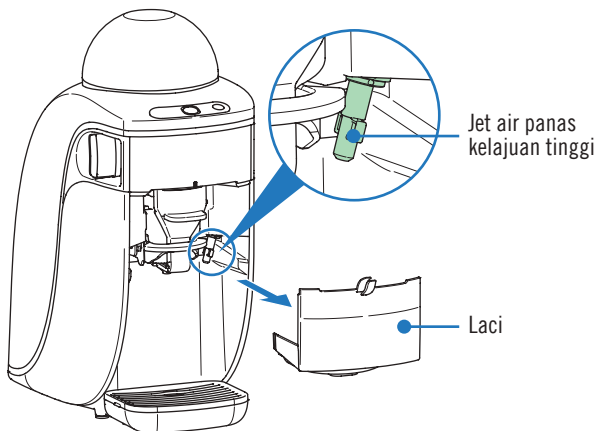
Kotak kopi



Panel Pengguna



Laci & Bahagian dalaman



~3.0 kg



5°C - 35°C



A = 155 mm

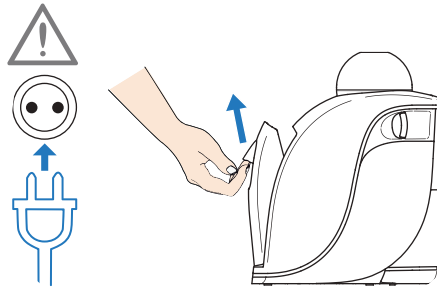
B = 355 mm

C = 290 mm

BILASAN AWAL

Sebelum menggunakan mesin buat kali pertama:

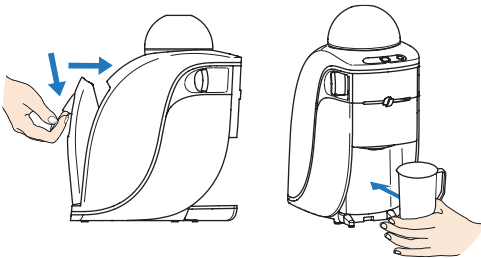
Bilasan awal perlu dilakukan (bekas NESCAFÉ mestilah kosong).



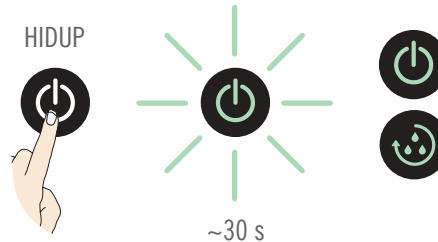
- 1** Sambungkan palam mesin ke voltan utama: 230V 50Hz/60Hz
Tanggalkan tangki air sepenuhnya.



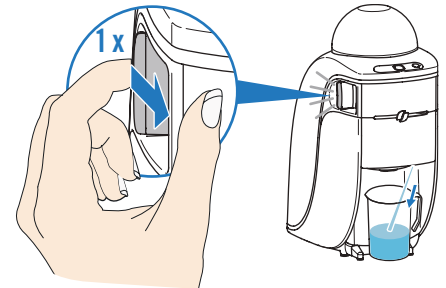
- 2** Isikan tangki air dengan air minum segar.



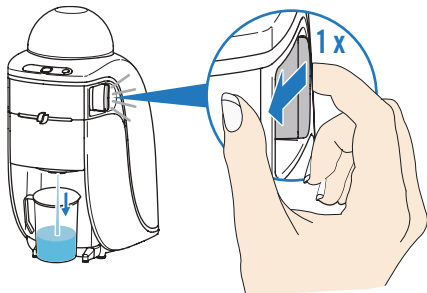
- 3** Masukkan semula tangki air ke mesin. Letakkan bekas dengan kapasiti sekurang-kurangnya 250 ml di bawah saluran keluar kopi.



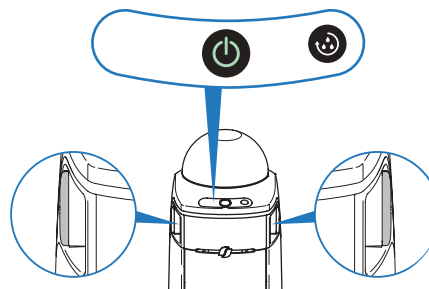
- 4** Hidupkan mesin. Butang kuasa mula berkilip hijau semasa mesin memanaskan sehingga kira-kira 30 saat. Selepas itu, butang kuasa dan butang air menyala hijau stabil.



- 5** Tarik tuil buih sekali sahaja. Bilasan bermula daripada jet air panas. Tunggu sehingga ia berhenti.



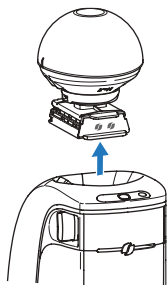
- 6** Tarik tuil kopi sekali sahaja. Bilasan bermula daripada saluran keluar kopi. Tunggu sehingga ia berhenti. Sila buang air bilasan.



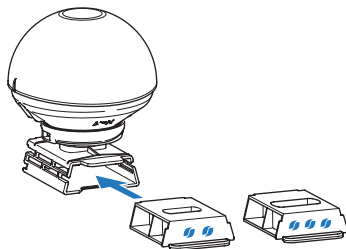
- 7** Selepas bilasan selesai, butang kuasa menyala hijau stabil dan lampu butang air dimatikan. Tuil buih dan tuil kopi menyala dengan stabil. Mesin sekarang sedia digunakan.

Jika mesin tidak digunakan untuk lebih daripada 2 hari, anda perlu mengikuti langkah 1-2-3 dan kemudian tekan butang kuasa. Apabila mesin sudah sedia, tekan butang air.

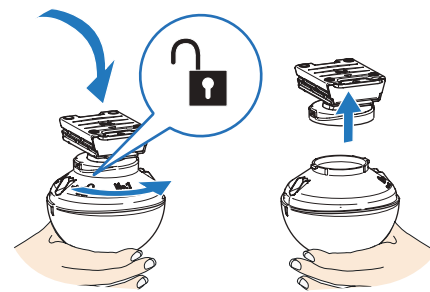
PENGISIAN KOPI



1 Keluarkan kotak kopi.



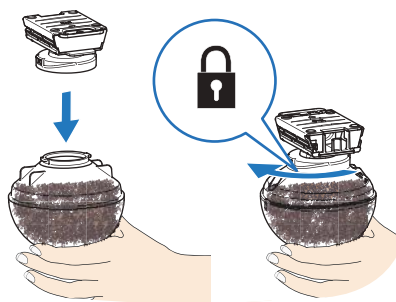
2 Pilih pilihan intensiti kopi anda dan masukkan doser yang sesuai:
 ●● = 2 g untuk rasa sederhana
 ●●● = 3 g untuk rasa lebih kuat



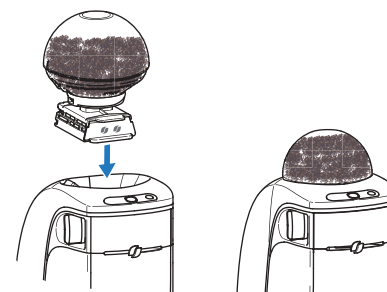
3 Terbalikkan kotak kopi dan letakkannya seperti yang ditunjukkan pada permukaan rata. Putarkan bekas NESCAFÉ lawan arah jam dan tanggalkannya.



4 Isikan bekas NESCAFÉ dengan kopi yang sesuai (lihat petunjuk di bawah).



5 Letakkan semula unit dosing pada bekas NESCAFÉ. Putarkannya ikut arah jam untuk menguncinya.



6 Terbalikkan kotak kopi dan masukkan semula ke dalam mesin.



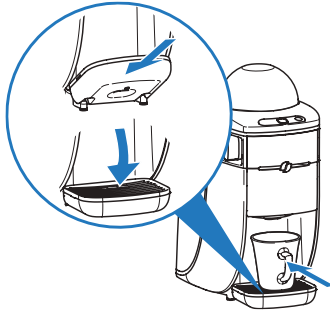
Kami mengesyorkan kopi NESCAFÉ GOLD yang sesuai dan diuji untuk sistem NESCAFÉ GOLD.
 • Isipadu pengisian maksimum untuk bekas NESCAFÉ: 120 g



Kopi segera (seperti misalnya NESCAFÉ Espresso), serbuk kopi semburan kering larut (seperti misalnya NESCAFÉ Classic), kopi panggang dan kisar, tidak direka untuk kegunaan dalam mesin kopi ini. Selepas menggunakan jenis kopi tersebut, sistem akan tersekat atau rosak.

Serbuk kopi sangat terjejas oleh suhu dan kelembapan yang tinggi. Sila simpan dalam bekas bertutup di tempat sejuk dan kering. Serbuk kopi dalam kotak kopi juga perlu digunakan dalam masa yang sesuai, sebaik-baiknya dalam tempoh sebulan (disyorkan dua minggu dalam iklim tropika).

PENYEDIAAN MINUMAN: KOPI HITAM

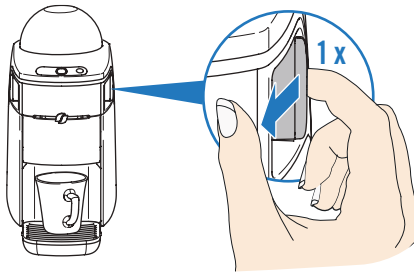


- 1** Letakkan cawan. Alihkan dulang titisan apabila menggunakan cawan besar.

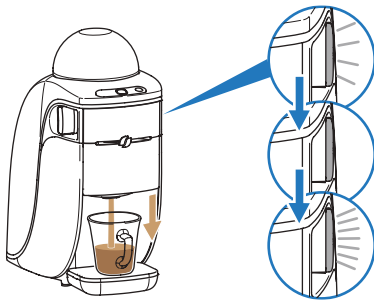
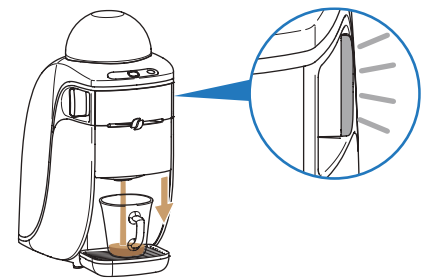


- 2** Tekan butang kuasa untuk menghidupkan mesin*. Tarik tuil kopi sekali sahaja.

Menarik tuil kopi lebih daripada sekali akan mengakibatkan bilasan/pembersihan wajib (lihat halaman 18)!

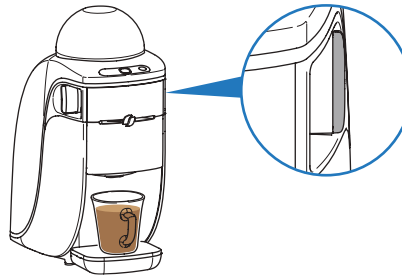


- 3** Pengekstrakan kopi bermula. Lampu tuil kopi mula berkelip perlahan-lahan.



- 4** Semasa pengekstrakan kopi, lampu tuil kopi menunjukkan: berkelip ⇒ stabil ⇒ berkelip.

Lampu tuil kopi yang stabil menandakan penyediaan boleh dihentikan dengan menekan butang kuasa.



- 5** Apabila lampu tuil kopi berhenti berkelip, kopi anda sudah siap. Lampu tuil kopi menyala.

Jika mahu, untuk lebih air tekan butang air. Kira-kira 70 ml air panas akan ditambah ke cawan anda.



- 6** Ambil cawan daripada dulang titisan dan nikmati kopi anda.

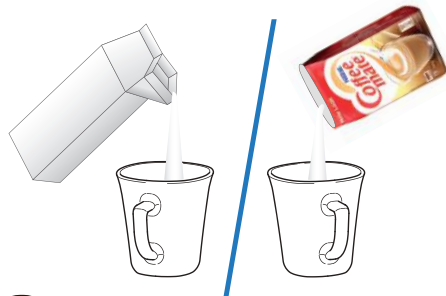
Nota: Saiz minuman diekstrak adalah kira-kira 140 ml.

AMARAN! Kopi anda panas!

Perhatian semasa penggunaan: Jika butang kuasa ditekan semasa penyediaan kopi, ia boleh mencetuskan permintaan bilasan (butang air berkelip hijau, lihat halaman 18).

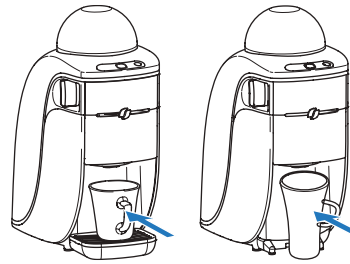
*) Tuil kopi untuk penyediaan kopi boleh ditarik semasa prapemanasan (butang kuasa berkelip hijau). Dalam kes ini, penyediaan akan bermula sebaik sahaja selepas mesin telah dipanaskan.

PENYEDIAAN MINUMAN: CAPPUCCINO

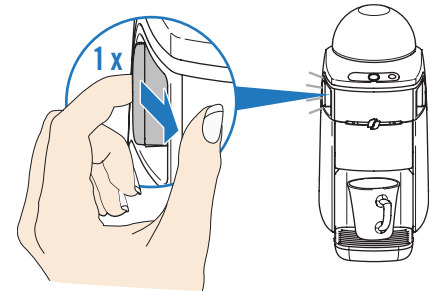


- 1** Tuang ~50 ml susu* atau cecair/serbuk Nestlé Coffee-Mate® dalam cawan anda.

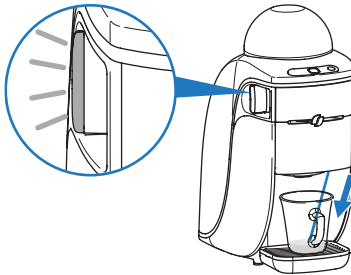
** NESCAFÉ mengesyorkan untuk mengguna susu dengan sekurang-kurangnya 3 % lemak.*



- 2** Letakkan cawan. Alihkan dulang titisan apabila menggunakan gelas Latte Macchiato.

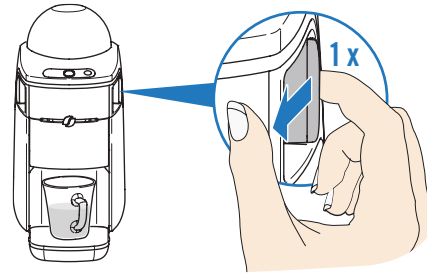


- 3** Tekan butang kuasa untuk menghidupkan mesin**. Tarik tuil buih sekali sahaja.



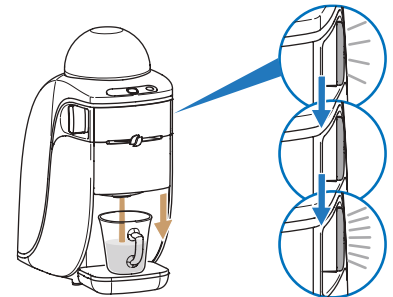
- 4** Pengekstrakan air panas bermula untuk membuat buih susu / krim. Lampu tuil buih mula berkelip.

Sekiranya proses air kopi perlu dihentikan separuh jalan, sentuh butang kuasa.



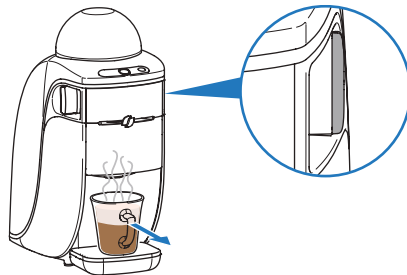
- 5** Selepas selesai pengekstrakan air panas, lampu tuil kopi menyala. Tarik tuil kopi sekali sahaja.

Menarik tuil lebih daripada sekali akan mengakibatkan bilasan/pembersihan wajib (lihat halaman 18)!



- 6** Semasa pengekstrakan kopi, lampu tuil kopi menunjukkan: berkelip ⇒ stabil ⇒ berkelip.

Lampu tuil kopi yang stabil menandakan penyediaan boleh dihentikan dengan menekan butang kuasa.



- 7** Apabila lampu tuil kopi berhenti berkelip, Cappuccino anda sudah siap. Lampu tuil kopi menyala. Ambil cawan daripada dulang titisan dan nikmati Cappuccino anda.

Nota: Saiz minuman diekstrak (susu dan kopi) adalah kira-kira 210 ml.

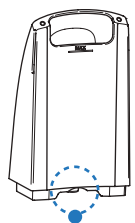
AMARAN! Cappuccino anda panas!

****)** Tuil buih untuk penyediaan Cappuccino boleh ditarik semasa prapemanasan (butang kuasa berkelip hijau). Dalam kes ini, penyediaan akan bermula sebaik sahaja selepas mesin telah dipanaskan.

PEMBERSIHAN – GAMBARAN KESELURUHAN BAHAGIAN MESIN

Pembersihan mesin kopi perlu dilakukan ketika bekas kopi diisi semula. (lihat halaman 14).
Penyelenggaraan berkala mesin menjamin kualiti rasa kopi dan jangka hayat mesin yang lebih panjang.

Bahagian untuk dibersihkan - disyorkan setiap minggu



Tangki Air

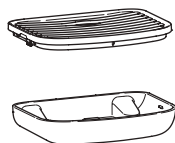
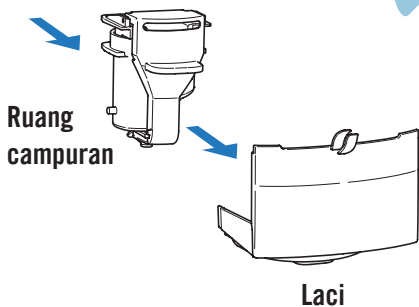


AMARAN!

Jangan sentuh bahagian sambungan di bahagian bawah tangki air.

Jika anda menyentuhnya ketika air ada di dalam tangki air, air akan mengalir keluar dari tangki.

Bahagian sambungan tangki air



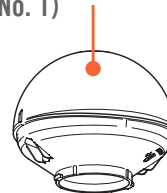
Kisi-kisi

Dulang titisan



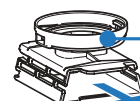
Bilas hanya bila diperlukan!

Bekas NESCAFÉ (No. 1)



Selepas membilas, keringkan **SEPENUHNYA** & terbalikkan.

Bahagian untuk dibersihkan - disyorkan setiap minggu



Unit dosing
(No. 2)



Doser kopi
(No. 3)

Unit dosing dan doser kopi perlulah dikeringkan sepenuhnya sebelum dipasang semula.

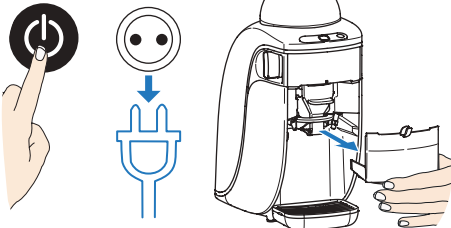


PEMBERSIHAN LACI & RUANG CAMPURAN

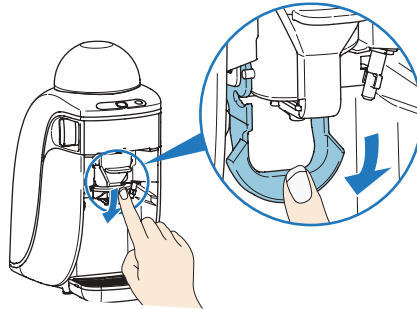


AMARAN! Jangan masukkan mana-mana bahagian untuk dibersihkan di dalam mesin pencuci pinggan!

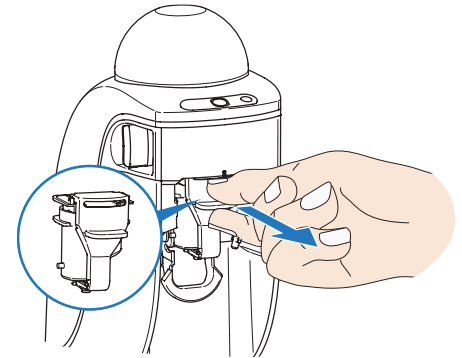
MATI



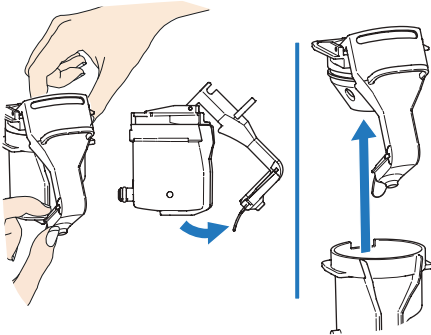
1 Matikan mesin. Cabut kabel. Tarik keluar laci.



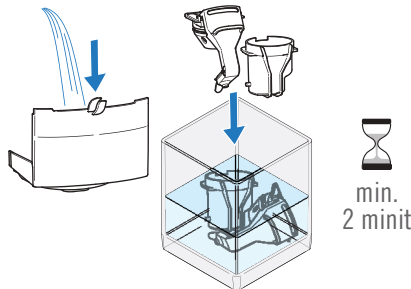
2 Tekan pemegang kunci biru dan tarik ke bawah.



3 Pastikan pemegang kunci telah diturunkan. Tarik keluar ruang campuran.

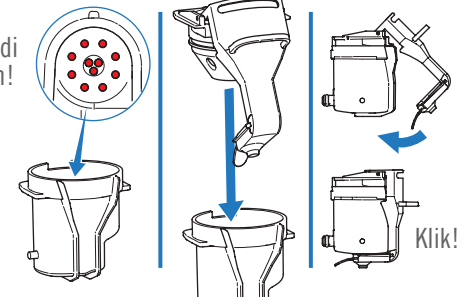


4 Lepaskan kunci di bawah ruang campuran. Tanggalkan ruang campuran kepada bahagian individu. (tidak perlu tanggalkan gelung pengedap untuk pembersihan)

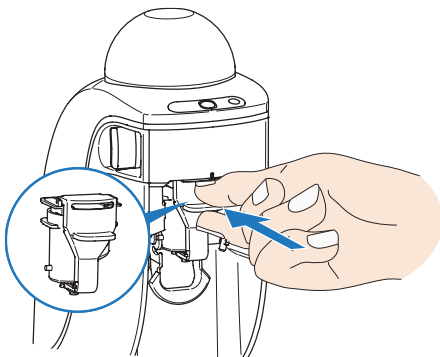


5 Bilas laci di bawah air panas. Lap dengan kain lembap lembut. Rendamkan ruang campuran dalam air panas selama 2 minit. Jika terdapat lebih kopi, rendam lebih lama dalam air panas sehingga kopi tertanggal sepenuhnya. Keringkan ruang campuran.

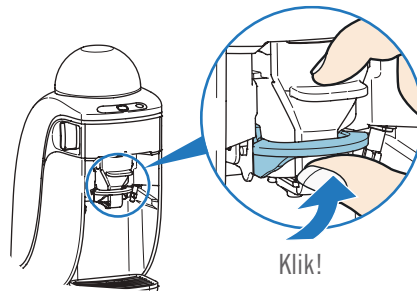
Lihat di dalam!



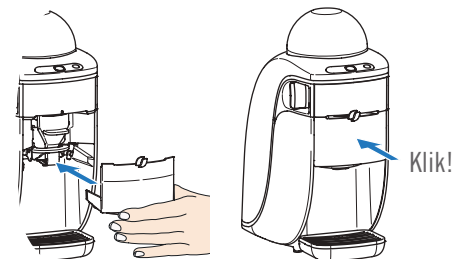
6 Periksa 11 lubang kecil dalam ruang campuran; jika lubang tersekat dengan kopi, bilas sekali lagi dengan air panas dan keringkan sepenuhnya. Pasang semula bahagian individu ruang campuran. Tekan kunci hitam sehingga anda mendengar bunyi "klik".



7 Pastikan langkah 6 diikuti dengan betul. Masukkan ruang campuran ke dalam mesin kopi. Pastikan ia masuk sepenuhnya.



8 Tarik pemegang biru ke atas untuk mengunci ruang campuran sehingga anda mendengar "klik".

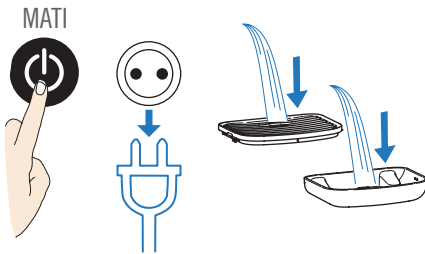


9 Masukkan laci sehingga anda dengar bunyi "klik".

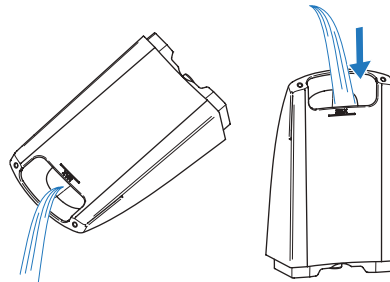
PEMBERSIHAN DULANG TITISAN, TANGKI & UNIT DOSING



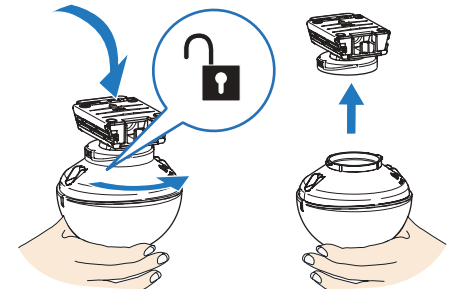
AMARAN! Jangan masukkan mana-mana bahagian untuk dibersihkan di dalam mesin pencuci pinggan!



- 1** Matikan mesin. Cabut kabel. Bilas dulang titisan dengan air panas dan bersihkannya dengan berus.



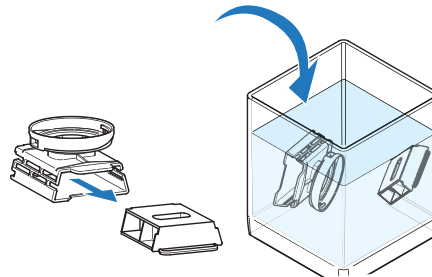
- 2** Bilas dan bersihkan tangki air. Setelah itu isi semula tangki air dengan air minuman bersih dan masukkan tangki air ke dalam mesin.



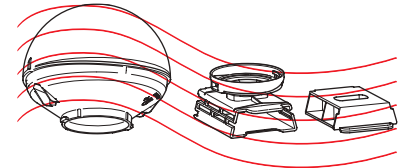
- 3** Pastikan kotak kopi telah kosong. Terbalikkan kotak kopi dan letakkannya seperti yang ditunjukkan pada permukaan rata. Putarkan unit dosing lawan arah jam dan tanggalkannya. Berhati-hati, doser kopi mungkin mengandungi sisa serbuk kopi.



- 4** Bersihkan bekas NESCAFÉ dengan kain lembap lembut. Bersihkan dengan air mengalir jika perlu.

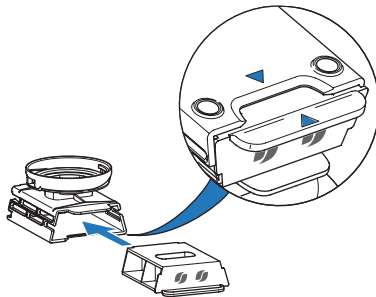


- 5** Tarik doser kopi keluar daripada unit dosing. Lap sebelum merendam doser kopi dan unit dosing dalam air panas.

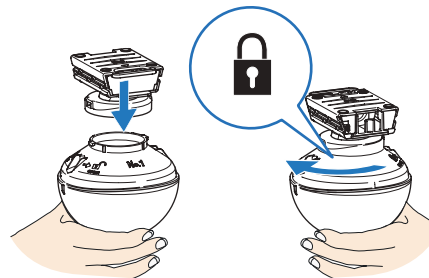


- 6** Bilas dan keringkan bahagian sebelum memasang semula! Pastikan ditinggalkan untuk kering selama satu malam.

Jangan gunakan pengering rambut – bentuk mungkin berubah!



- 7** Masukkan semula doser kopi ke dalam unit dosing.



- 8** Letakkan semula unit dosing pada bekas NESCAFÉ. Putarkannya ikut arah jam untuk menguncinya.

Dalam iklim yang lembap, pertimbangkan membersihkan bekas NESCAFÉ dan unit dosing setiap 2 minggu.

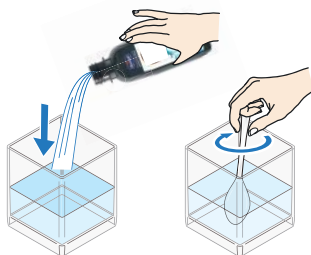
PEMBERSIHAN KERAK



Sekiranya anda tidak membersihkan kerak mesin kopi seperti yang disarankan, mesin kopi anda tidak akan berfungsi sempurna dan mungkin akan rosak. Disyorkan untuk membersihkan kerak daripada mesin kopi bergantung pada tahap kekerasan air dan kekerapan penggunaan mesin, tapi sekurang-kurangnya 2 kali setahun (sila rujuk jadual di bawah).

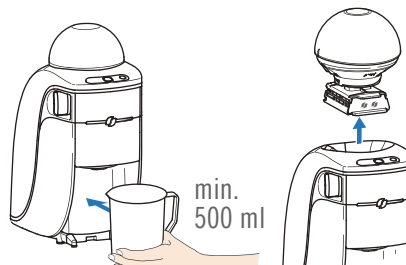
Kekerasan air		Pembersihan kerak selepas ... cawan
Air keras	300 ppm	250 cawan
Sederhana	180 ppm	500 cawan
Air lembut	80 ppm	750 cawan
Air suling	0 ppm	1000 cawan

- Baca arahan dan maklumat keselamatan pada bungkusan mengenai agen pembersihan kerak.
- Jangan cuci permukaan mesin kopi menggunakan agen pembersihan kerak.

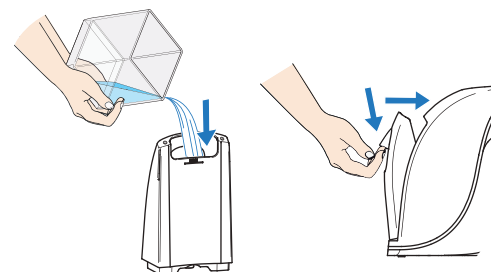


- 1** Larutkan 125 ml agen pembersihan kerak* bagi setiap 500 ml air sejuk.
Jangan gunakan air panas!

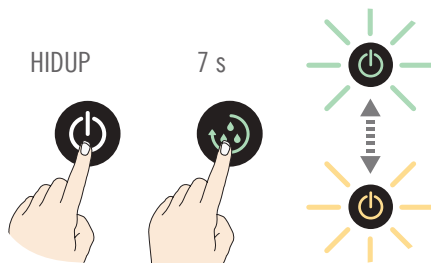
* Durgol® disyorkan untuk menggunakan agen pembersihan kerak.



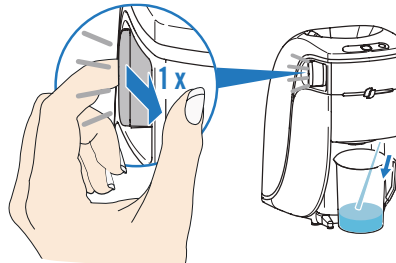
- 2** Keluarkan dulang titis. Letakkan bekas dengan kapasiti sekurang-kurangnya 500 ml di bawah saluran keluar kopi. Keluarkan kotak kopi.



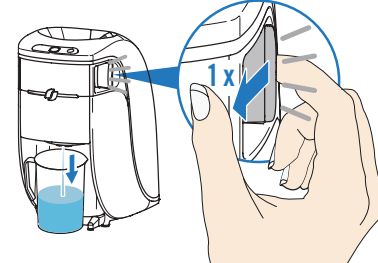
- 3** Keluarkan tangki air. Tuangkan larutan agen pembersih kerak ke dalam tangki air. Masukkan semula tangki air ke mesin.



- 4** Untuk memasuki mod pembersihan kerak, hidupkan mesin. Kemudian tekan dan tahan butang air selama 7 saat sehingga butang kuasa mula berkelip hijau / kuning.



- 5** Tarik tuil buih sekali sahaja. Larutan pembersihan kerak dikeluarkan daripada jet air panas kelajuan tinggi. Tunggu sehingga pengekstrakan berhenti dan lampu tuil kopi menyala.



- 6** Tarik tuil kopi sekali sahaja. Larutan pembersihan kerak dikeluarkan daripada saluran keluar kopi. Tunggu sehingga pengekstrakan berhenti dan lampu tuil buih menyala.

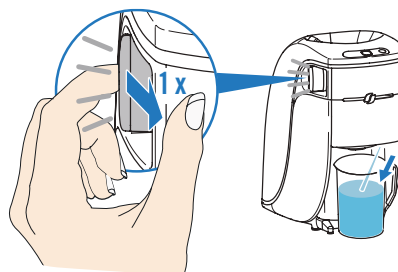
Perhatian: semasa proses pembersihan kerak, butang air dimatikan.

PEMBERSIHAN KERAK

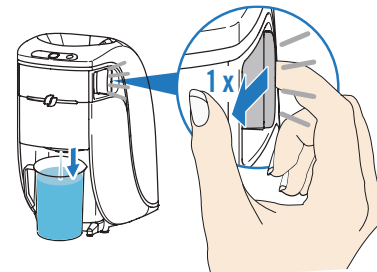


5 minit

- 7** Tunggu 5 minit untuk membiarkan larutan pembersihan kerak berfungsi.



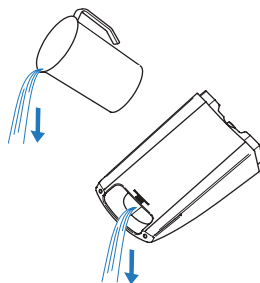
- 8** Tarik tuil buih sekali lagi. Larutan pembersihan kerak dikeluarkan daripada jet air panas kelajuan tinggi. Tunggu sehingga pengekstrakan berhenti dan lampu tuil kopi menyala.



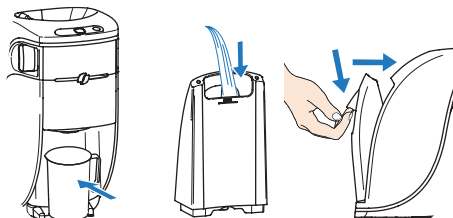
- 9** Tarik tuil kopi sekali lagi. Larutan pembersihan kerak dikeluarkan daripada saluran keluar kopi. Tunggu sehingga pengekstrakan berhenti dan lampu tuil buih menyala.



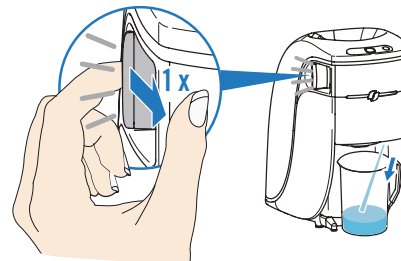
5 minit



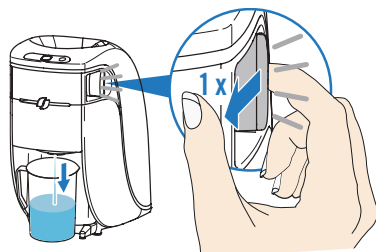
- 10** Tunggu 5 minit untuk membiarkan larutan pembersihan kerak berfungsi. Buang air daripada bekas. Kosongkan dan bilas tangki air dengan berhati-hati.



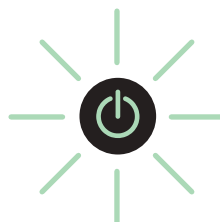
- 11** Letakkan semula bekas di bawah saluran keluar kopi. Letakkan air minuman segar dalam tangki. Masukkan semula tangki air ke mesin.



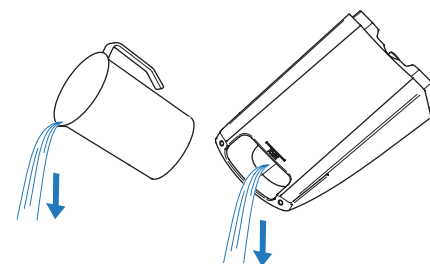
- 12** Tarik tuil buih sekali sahaja. Air bilasan dikeluarkan daripada jet air panas kelajuan tinggi. Tunggu sehingga pengekstrakan berhenti dan lampu tuil kopi menyala.



- 13** Tarik tuil kopi sekali sahaja. Air bilasan dikeluarkan daripada saluran keluar kopi. Tunggu sehingga pengekstrakan berhenti.



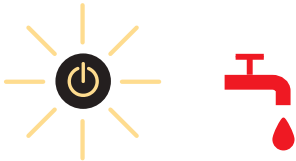
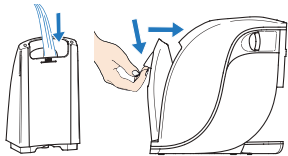
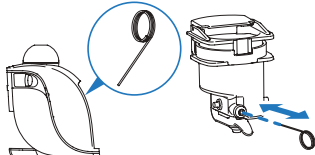
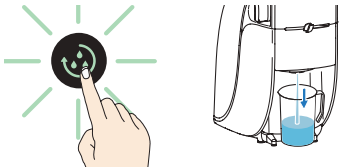
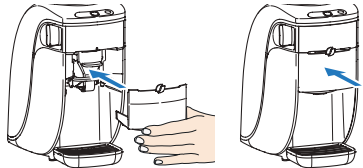
- 14** Ulangi langkah 12 dan 13. Pada akhir kitaran pembersihan kerak, lampu tuil berhenti berkelip dan butang kuasa berkelip hijau.



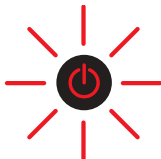
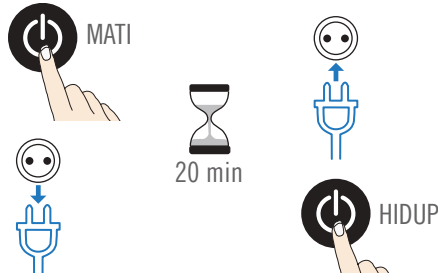
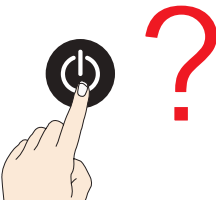
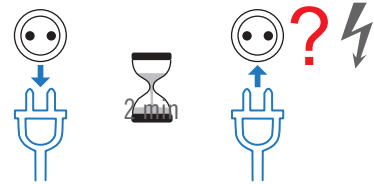
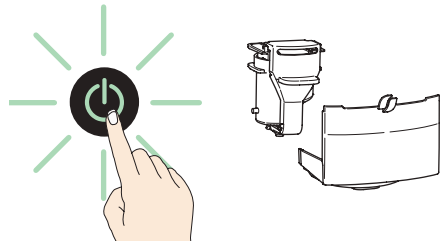
- 15** Buang air daripada bekas. Kosongkan dan bilas tangki air dengan berhati-hati. Letakkan air minuman segar dalam tangki. Masukkan semula tangki air ke mesin. MATIKAN mesin.

Untuk menghentikan mod pembersihan kerak, matikan mesin.

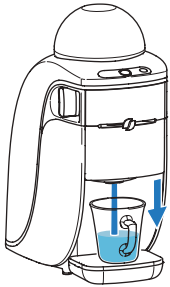
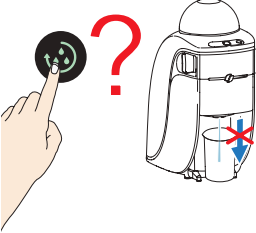
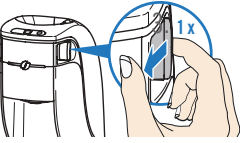
PENYELESAIAN MASALAH

Masalah	Pemerhatian	Punca	Cara penyelesaian
Minuman kopi tidak keluar.	 Butang kuasa berkelip kuning dan petunjuk tiada air stabil merah.	Tiada air tinggal dalam tangki.	 Isi semula tangki air dengan air minuman segar dan masukkan tangki air ke dalam mesin. Tekan butang kuasa untuk menghabiskan penyediaan minuman.
		Air tidak sampai ke litar air dalam mesin.	Bersihkan kerak mesin berdasarkan prosedur pembersihan kerak di halamann 33-34.
		Saluran masuk ruang campuran tersekat	 Gunakan alat pembersihan jarum berdasarkan prosedur menyahsekat ruang campuran di halaman 38.
Mesin tidak berfungsi.	 Butang air berkelip hijau.	Bilasan diminta / tuil kopi ditarik dua kali.	 Tekan butang air untuk mula membilas.
	 Butang kuasa menyala kuning stabil.	Laci tidak dipasang dengan betul.	 Pastikan ruang campuran dan kunci biru semuanya dipasang dengan betul. Masukkan laci dengan betul. Tolak ke dalam dengan kemas sehingga anda mendengar “klik”.
	 Butang kuasa berkelip kuning.	Ruang campuran kotor dengan terlalu banyak kopi di dalamnya.	Kosongkan dan bersihkan ruang campuran (lihat halaman 31, 18).

PENYELESAIAN MASALAH

Masalah	Pemerhatian	Punca	Cara penyelesaian
Mesin tidak berfungsi.	 Butang kuasa berkelip merah.	Mesin terlampau panas semasa penggunaan.	 Matikan mesin dan cabut palam mesin selama 20 minit. Selepas itu pasang semula dan hidupkan mesin. Jika butang kuasa masih berkelip merah, hubungi khidmat pengguna. Pastikan mesin kopi di sebelah anda semasa panggilan.
Mesin tidak boleh dihidupkan; tiada lampu.	 Butang kuasa MATI.	Ralat teknikal.	 Cabut palam mesin selama dua minit. Pasang semula dan cuba lagi. Periksa jika palam disambungkan dengan betul ke soket kuasa utama. Jika ya, periksa bekalan elektrik anda. Jika mesin masih tidak boleh dihidupkan, hubungi khidmat pelanggan melalui maklumat pada halaman belakang. Pastikan mesin kopi di sebelah anda semasa panggilan.
Kopi tidak keluar dengan betul daripada saluran keluar kopi.	 Kopi tidak keluar dengan betul daripada saluran keluar kopi.	Ruang campuran tidak dipasang semula dengan betul. Ruang campuran tersekat dengan kopi kering atau dengan terlalu banyak kopi di dalamnya.	 Hentikan penyediaan. Bersihkan ruang campuran dan laci berdasarkan prosedur pembersihan di halaman 31.

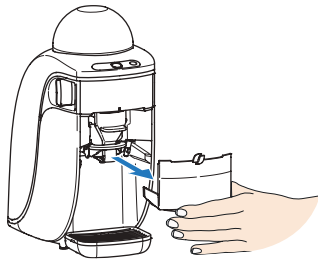
PENYELESAIAN MASALAH

Masalah	Pemerhatian	Punca	Cara penyelesaian
Hanya air panas yang keluar.		Kotak kopi kosong.	 Tanggalkan kotak kopi dan isi semula berdasarkan prosedur di halaman 27.
Butang air tidak berfungsi.		Litar air dihalakan ke tuil buih.	 1. Untuk mengelakkan pembaziran kopi, tanggalkan kotak kopi. 2. MATIKAN mesin. 3. Tarik tuil kopi sekali. 4. HIDUPKAN mesin. 5. Tekan butang air. 6. Pasang semula kotak kopi.

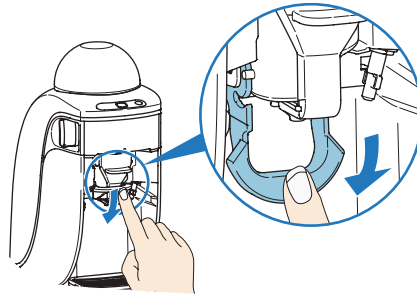
MENYAHSEKAT RUANG CAMPURAN



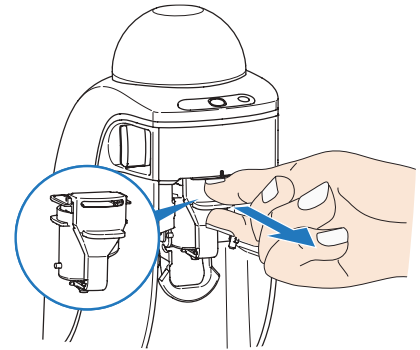
AMARAN! Jangan masukkan mana-mana bahagian untuk dibersihkan di dalam mesin pencuci pinggan!



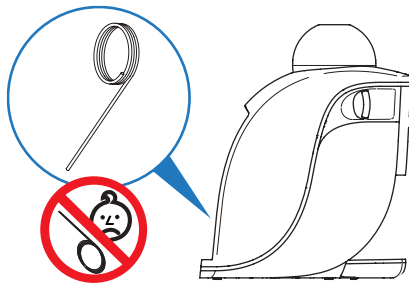
1 Tarik keluar laci.



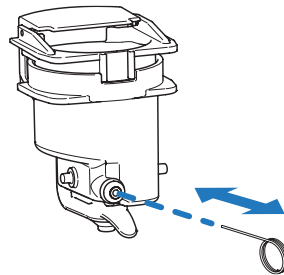
2 Tekan pemegang kunci biru dan tarik ke bawah.



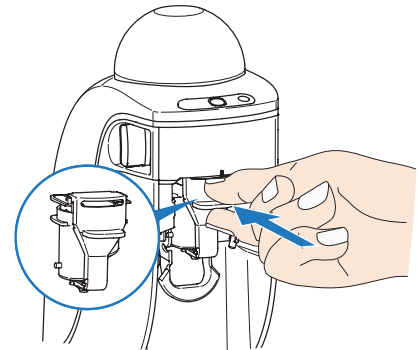
3 Pastikan pemegang kunci telah diturunkan. Tarik keluar ruang campuran.



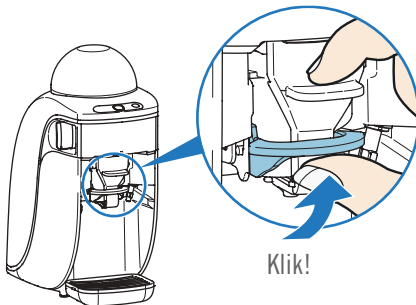
4 Tanggalkan tangki air. Keluarkan alat pembersihan daripada bahagian belakang mesin. **Simpan alat pembersihan yang selamat dan jauh daripada jangkauan kanak-kanak! Risiko kecederaan! Alat pembersihan adalah objek tajam.**



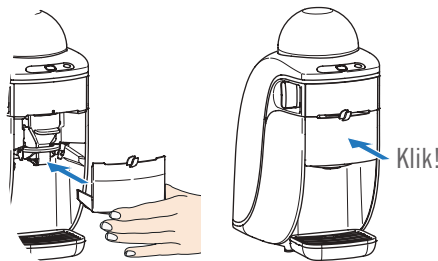
5 Masukkan hujung alat pembersihan ke dalam saluran masuk ruang campuran. Tolak alat pembersihan ke belakang dan depan untuk membuka saluran masuk. Letakkan semula alat pembersihan ke dalam tempat di belakang tangki air.



6 Masukkan ruang campuran ke dalam badan utama. Pastikan ia masuk sepenuhnya.



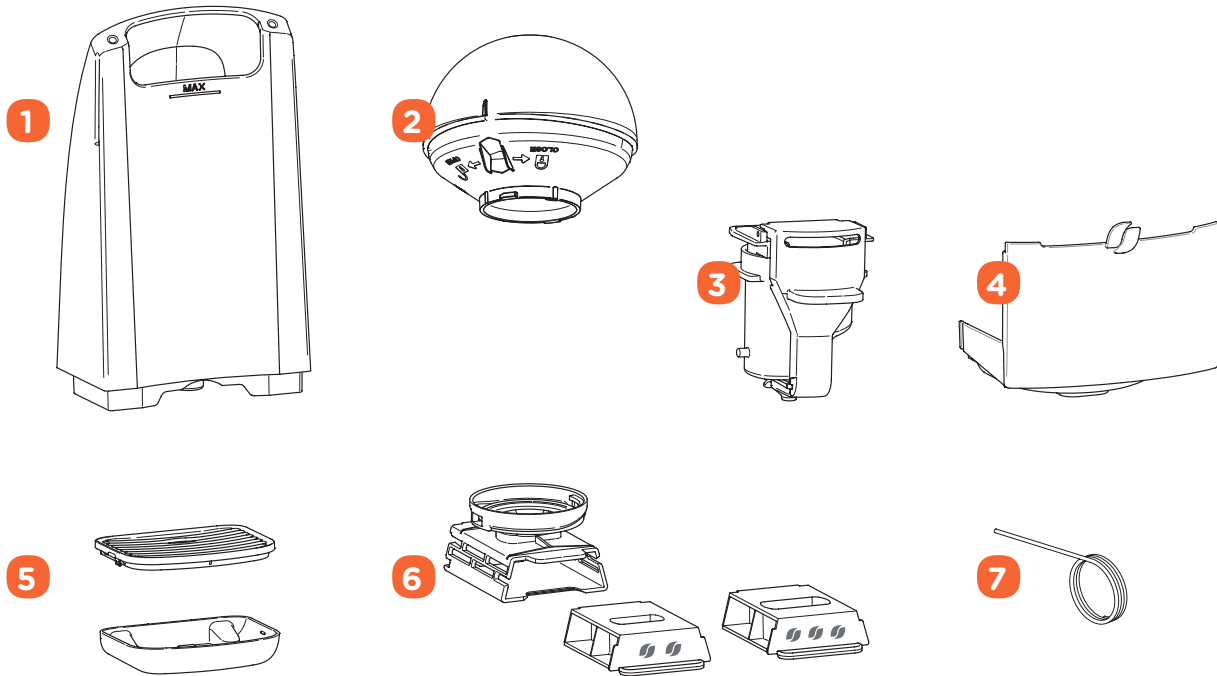
7 Tarik pemegang biru untuk mengunci ruang campuran.



8 Masukkan laci sehingga anda dengar bunyi "klik".

ALAT GANTIAN

Alat gantian berikut boleh didapatkan daripada Talian Penting Khidmat Pengguna:



- 1 Tangki air
- 2 BEKAS Nescafé
- 3 Ruang campuran
- 4 Laci
- 5 Dulang titisan termasuk kisi-kisi
- 6 Unit dosing termasuk doser kopi (2 g / 3 g)
- 7 Alat pembersihan

PENYEDIAAN KOPI

- **Bagaimana kopi diekstrak daripada mesin?**
Setelah menu kopi yang dikehendaki dipilih, jumlah kopi yang tepat akan diekstrak secara automatik dari bekas kopi ke ruang campuran kopi. Dicampur air, kopi akan dibru dengan menghasilkan “tekanan kopi” yang akan mengeluarkan rasa kopi yang kaya, aroma yang kuat” dan crema halus untuk kopi O.
- **Ketika kopi sedang diekstrak, sekiranya kopi di dalam bekas kopi telah habis apakah isyaratnya?**
Tiada isyarat yang menunjukkan baki kopi di dalam bekas kopi. Sebaliknya sila periksa bekas kopi sebelum penyediaan kopi.
- **Berapa lama serbuk kopi di dalam bekas kopi boleh bertahan?**
Adalah disyorkan untuk menggunakannya dalam jangka masa sebulan setelah kopi dimasukkan ke dalam bekas kopi. Dalam iklim lembap, kami mengesyorkan kopi dalam bekas kopi digunakan dalam masa 2 minggu.
- **Mengapa saya harus menggunakan kopi NESCAFÉ Gold dan bukan kopi NESCAFÉ Classic?**
Mesin kopi NESCAFÉ GOLD telah direka menggunakan spesifikasi kopi NESCAFÉ GOLD dan Nestlé mengesyorkan NESCAFÉ GOLD. Penggunaan produk kopi lain mungkin akan menyebabkan unit dosing tersumbat dan mesin kopi rosak.
- **Bolehkah saya hentikan mesin kopi ketika air kopi sedang disediakan sekiranya jumlah airnya terlalu banyak untuk saya?**
Sekiranya anda tidak mempunyai pilihan yang lain, (cawan terlalu kecil), anda boleh hentikan proses penyediaan kopi. Walau bagaimanapun, sistem mesin kopi mungkin akan menyarankan bilasan dilakukan bagi mengeluarkan baki kopi daripada penyediaan yang terdahulu. Sekiranya begitu, letakkan cawan di atas dulang titisan dan pilih ikon kopi yang berkenaan.

PENYEDIAAN SUSU

- **Bagaimana susu / krimer kopi bertukar kepada susu berbuih?**
Sistem kami menggunakan teknologi unik yang dapat menghasilkan buih daripada susu tanpa sentuhan dengan mesin dengan melarutkan serbuk krimer / dengan memanaskan susu dengan jet air kelajuan tinggi, seterusnya menghasilkan minuman lazat dengan mudah. Kami mengesyorkan susu segar penuh krim digunakan agar buih susu bertahan lebih lama.
- **Saya menarik tuil buih tetapi susu tidak keluar.**
Anda perlu membeli susu atau krimer yang perlu diletakkan di dalam cawan anda (sila gunakan bekas sukat untuk susu segar) bagi penyediaan Cappuccino dan Latte Macchiato.
- **Bagaimana saya mahu menjadikan kopi saya lebih berkrimer?**
Anda disyorkan untuk menggunakan susu segar penuh krim.
- **Bolehkah saya masukkan susu di dalam tangki air?**
Tidak, air sahaja yang boleh diletakkan dalam tangki air. Susu segar/krimer perlu diisi di dalam cawan.

OPERASI MESIN

- **Apakah tempoh waranti mesin?**

Nestlé memberikan waranti 2 tahun bermula dari tarikh pembelian. Sila simpan resit pembelian anda bagi tujuan pemulangan/pertukaran sekiranya perlu.

- **Di manakah mesin ini berasal?**

Mesin kopi ini direka & dibina di Switzerland, dipasang di China.

- **Bolehkah mesin kopi ini digunakan di luar negara?**

Mesin kopi NESCAFÉ GOLD mempunyai nilai voltan tertentu (lihat bahagian bawah, di bawah mesin atau dalam manual pengguna) dan tidak boleh digunakan sebaliknya.

- **Apabila menggunakan cawan kertas, mengapa ia terus bergerak di atas dulang titisan semasa penyediaan minuman?**

Mesin berfungsi dengan pam tekanan dan ia menghasilkan sedikit getaran. Kami sangat mengesyorkan supaya tidak menggunakan cawan kertas, sebaliknya gunakan cawan porselin.

- **Mengapa saya perlu membersihkan kerak mesin dan bagaimana cara mencetuskan proses pembersihan kerak?**

Bergantung pada kualiti air atau kekerasan air anda, dan kekerapan penggunaan mesin, kerak akan berkumpul dari masa ke semasa pada mesin kopi anda, sehingga ia menghalang paip air. Pada tahap tersebut, mesin tidak lagi boleh mengeluarkan kopi dan perlu dibersihkan kerak. Sila rujuk bab berkenaan di halaman 16 Manual Pengguna. Kit pembersihan kerak boleh dibeli daripada kedai web tempatan NESTLÉ (NESCAFÉ, NESCAFÉ DOLCE GUSTO, NESPRESSO).

- **Berapa kerap saya perlu membersihkan sistem?**

Setiap kali bekas kopi diisi semula, anda perlu melakukan pembersihan biasa sekurang-kurangnya unit dosing luaran dengan kain kering lembut. Ini akan membersihkan serbuk kopi, yang boleh menyebabkan mesin kopi tersumbat. Pembersihan mingguan disyorkan.

- **Adakah muncung jet perlu ditanggalkan untuk dibersihkan?**

Tidak, muncung jet tidak perlu ditanggalkan. Jika tiada air yang keluar, kemungkinan ia telah tersumbat disebabkan kerak di dalam. Sekiranya berlaku, sila rujuk prosedur “pembersihan kerak” di halaman 33-34 Manual Pengguna.

- **Bagaimana saya boleh membersihkan mesin kopi?**

Bekas NESCAFÉ dan unit dosing tidak boleh diletakkan di dalam mesin pencuci pinggan mangkuk. Bahagian lutsinar tidak boleh dibersihkan dalam air tetapi dengan kain lembut untuk mengeluarkan habuk kopi. Sekiranya terdapat sebarang kelembapan dalam kotak kopi selepas pemasangan semula, ia akan menyekat sistem. Sila rujuk halaman 32 Manual Pengguna untuk arahan terperinci.

- **Walaupun tangki air telah diisi, penunjuk bekalan air masih berkelip**

Kosongkan tangki air dan pastikan tiada apa-apa yang tersekat. Mungkin kerak telah terbentuk dalam sistem dan mesin perlu dibersihkan kerak. Sila rujuk halaman 33-34 Manual Pengguna.

- **Apakah kesan pembersihan kerak kepada mesin kopi saya?**

Lama-kelamaan, kerak memperlahankan aliran air, mengurangkan kapasiti dan boleh mengurangkan keberkesanan pemanasan air yang digunakan untuk menyediakan minuman anda. Pembersihan kerak berkala boleh menyingkirkan pembentukan kerak, mengekalkan aliran air yang pantas dan tekanan pam yang tinggi. Ia juga memberikan kesan pembersihan yang bersih.



MS 1500:2009
1004-01/2012



www.nescafe.com.my

Contact us:

Nestlé Consumer Service Malaysia
1800 88 3433

Hubungi kami:

Khidmat Pelanggan Nestlé Malaysia
1800 88 3433

® registered trademark of Société des Produits Nestlé S.A.